

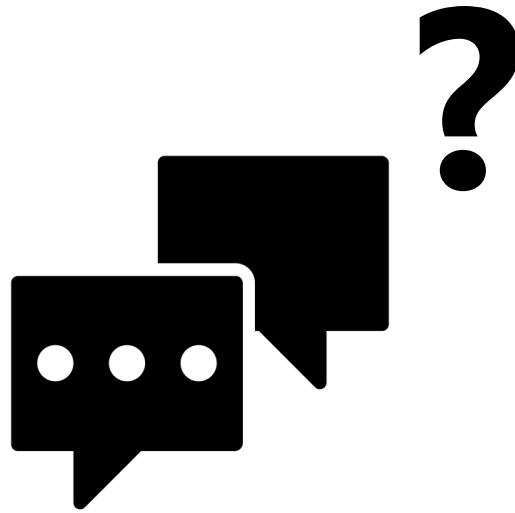


Microsoft Switzerland Partner Townhall SPECIAL EDITION: Dynamics 365 & Power Platform launching in the Swiss Data Centers

17th of December 2020



Teams Live Event Logistics



Chat and Q&A

Agenda

Microsoft Switzerland Partner Townhall	
13:30 – 13:50 Opening	Thomas Winter
13:50 – 14:05 Microsoft One Cloud and Data-Driven Organizations	Adriano Perolini
14:05 – 14:20 Dynamics 365 Launch Announcement – Microsoft Cloud in Switzerland	Primo Amrein
14:20 – 14:45 Partner Panel Discussion	IAMCP & Partner Representatives
14:45 – 14:55 Partner Resources and Next Steps	Andreas Wiedenmann
14:55 – 15:00 Closing	Thomas Winter

Confusion

Pride

Flexibility

Concern



Resilience

Impact

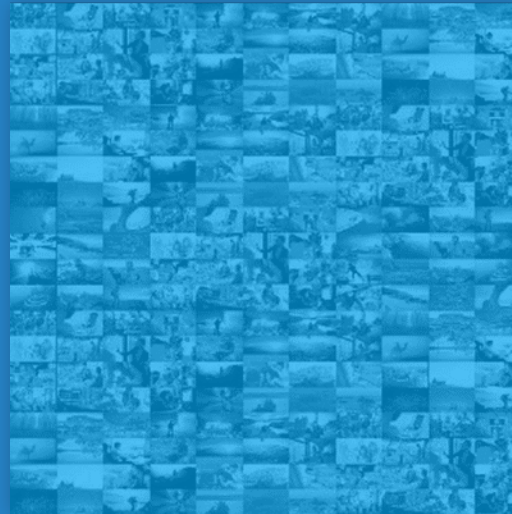
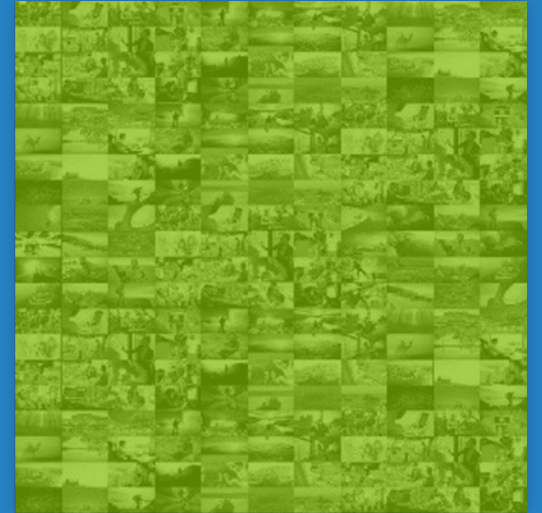
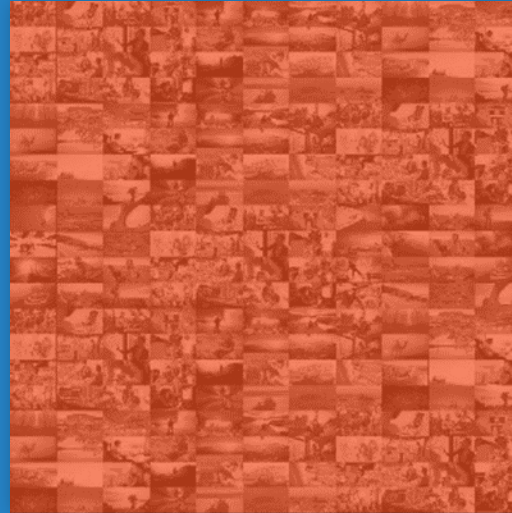
Innovation

Experimentation

Microsoft mission

Empower every person and
every organization on the
planet to achieve more

Partners make more possible!



FY21 growth partner opportunities in Switzerland

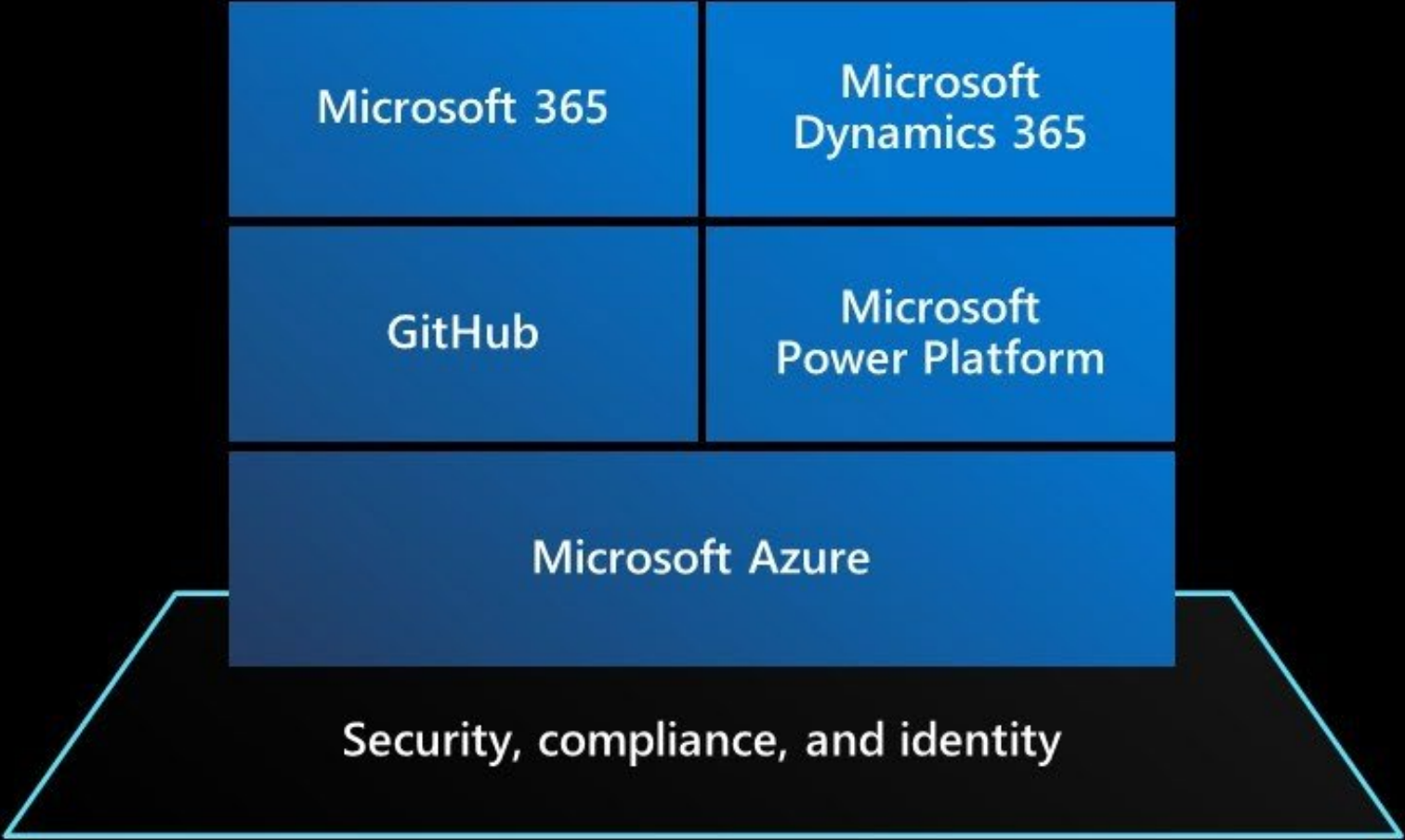


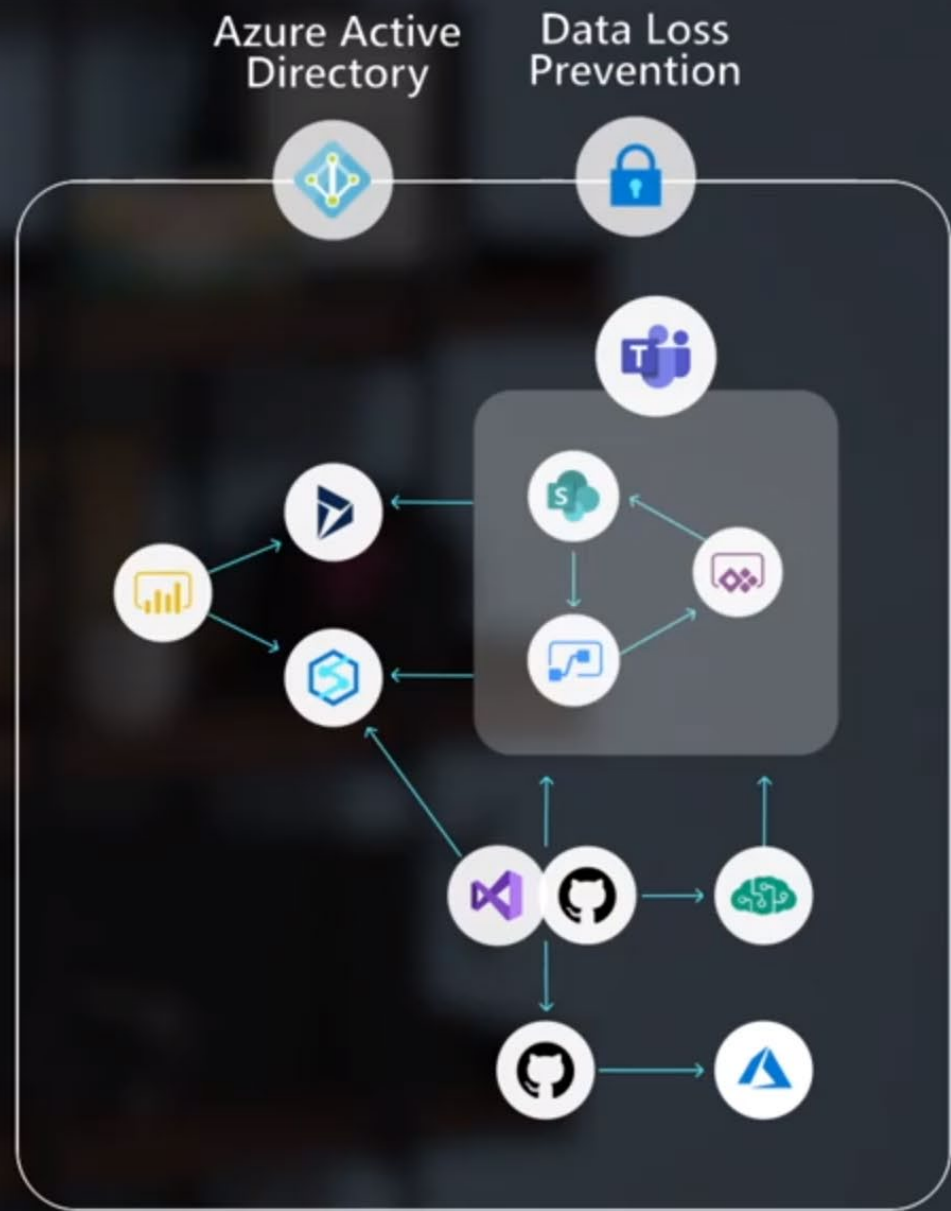
Security

**Teams as a
Platform**

**Power
Platform**

**Data driven
Organization**





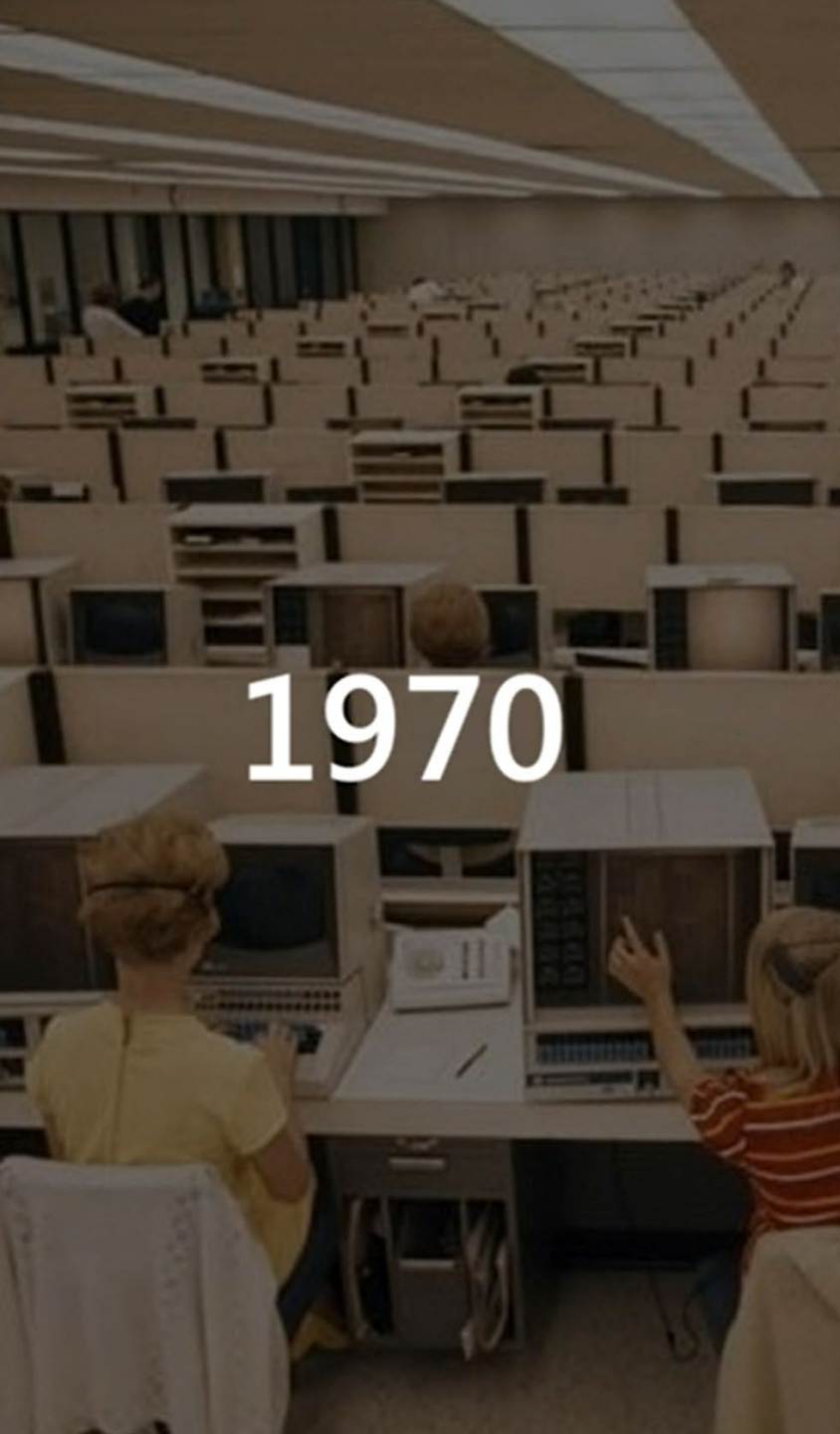
An aerial photograph of a dense, lush green forest. A light-colored, paved road winds through the trees in a series of curves, starting from the top left and moving towards the bottom right. The trees are a vibrant green, and the overall scene is bright and natural.

Purpose-driven digital

The art and science of leveraging technology innovation to drive business and societal outcomes for good

Microsoft One Cloud and Data-Driven Organizations

Senior Partner Technology Architect Microsoft Switzerland, Adriano Perolini



1970



1990

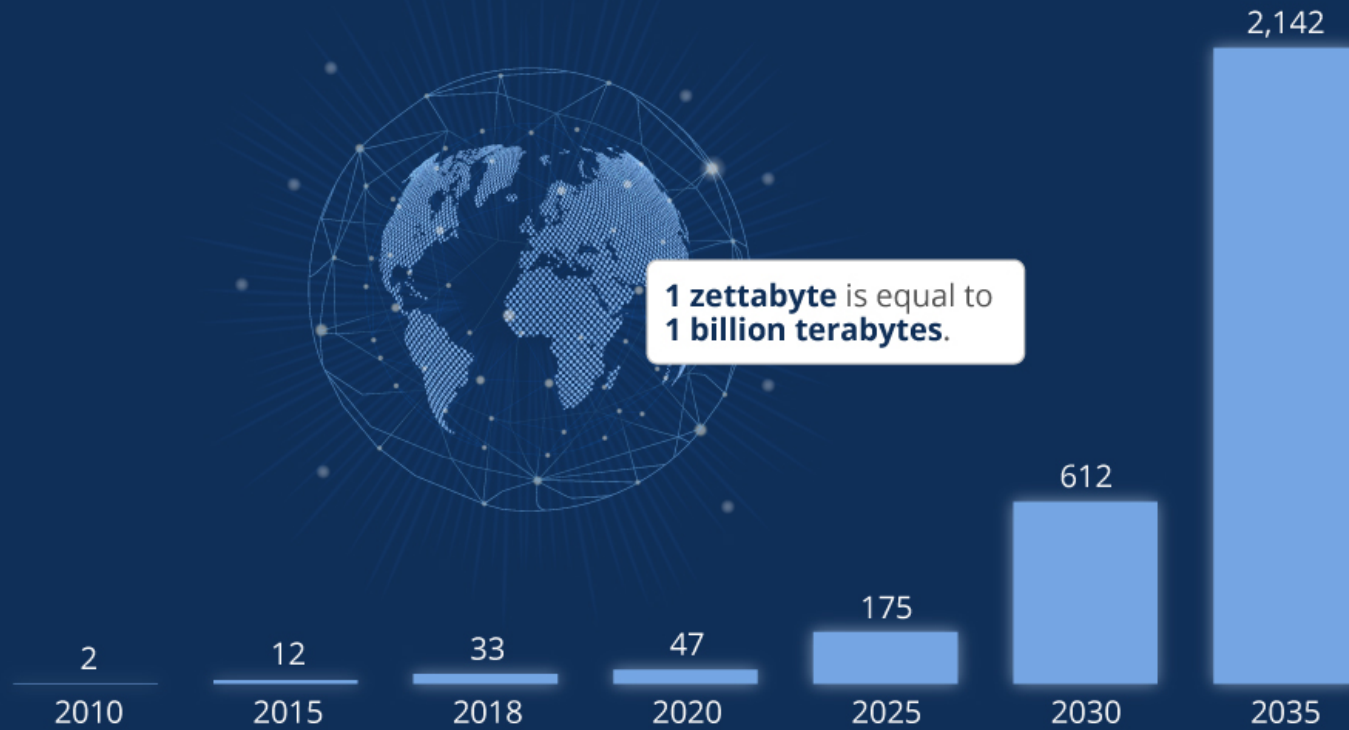


2010



Global Data Creation is About to Explode

Actual and forecast amount of data created worldwide 2010-2035 (in zettabytes)



@StatistaCharts

Source: Statista Digital Economy Compass 2019

statista

If you had a crystal ball...

What would be
THE
strategic thing,
a game changer,
for your business domain
to foresee

?



Data Driven Organizations

Digital Feedback Loop

ENGAGE CUSTOMERS

Leverage data insights to understand customer needs and behaviour

DATA

OPTIMISE OPERATIONS

Accelerate responsiveness and reduce costs with intelligent processes

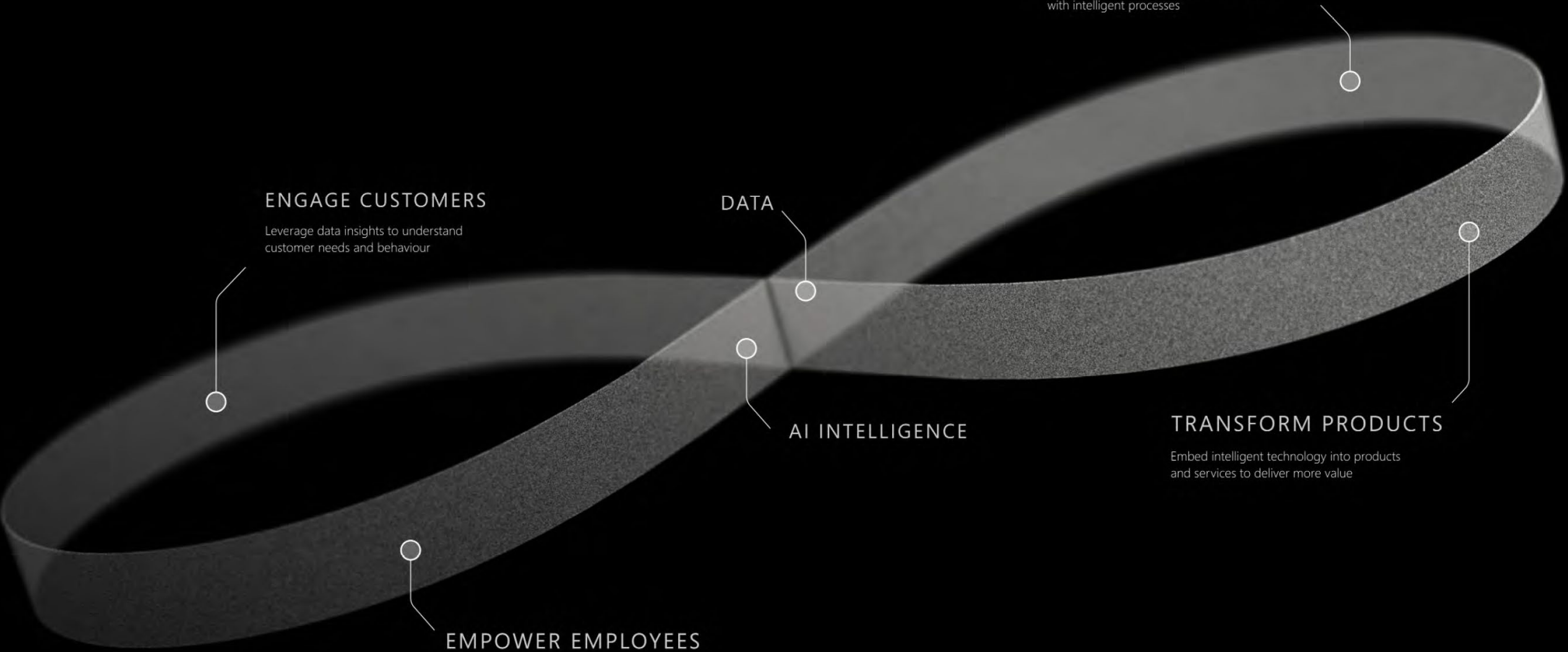
AI INTELLIGENCE

TRANSFORM PRODUCTS

Embed intelligent technology into products and services to deliver more value

EMPOWER EMPLOYEES

Improve productivity with task automation and embedded tools



Data Driven Organizations - Conversation topics

Business Use Cases & Outcomes

- Are you working on the right things for today's challenges?
- What are the new business outcome/priorities?
- What impact on current processes?
- How to prioritize ongoing and planned actions?

Technology Capabilities

- What new capabilities are required?
- How to optimize costs?
- How to scale up and down throughout the change lifecycle?

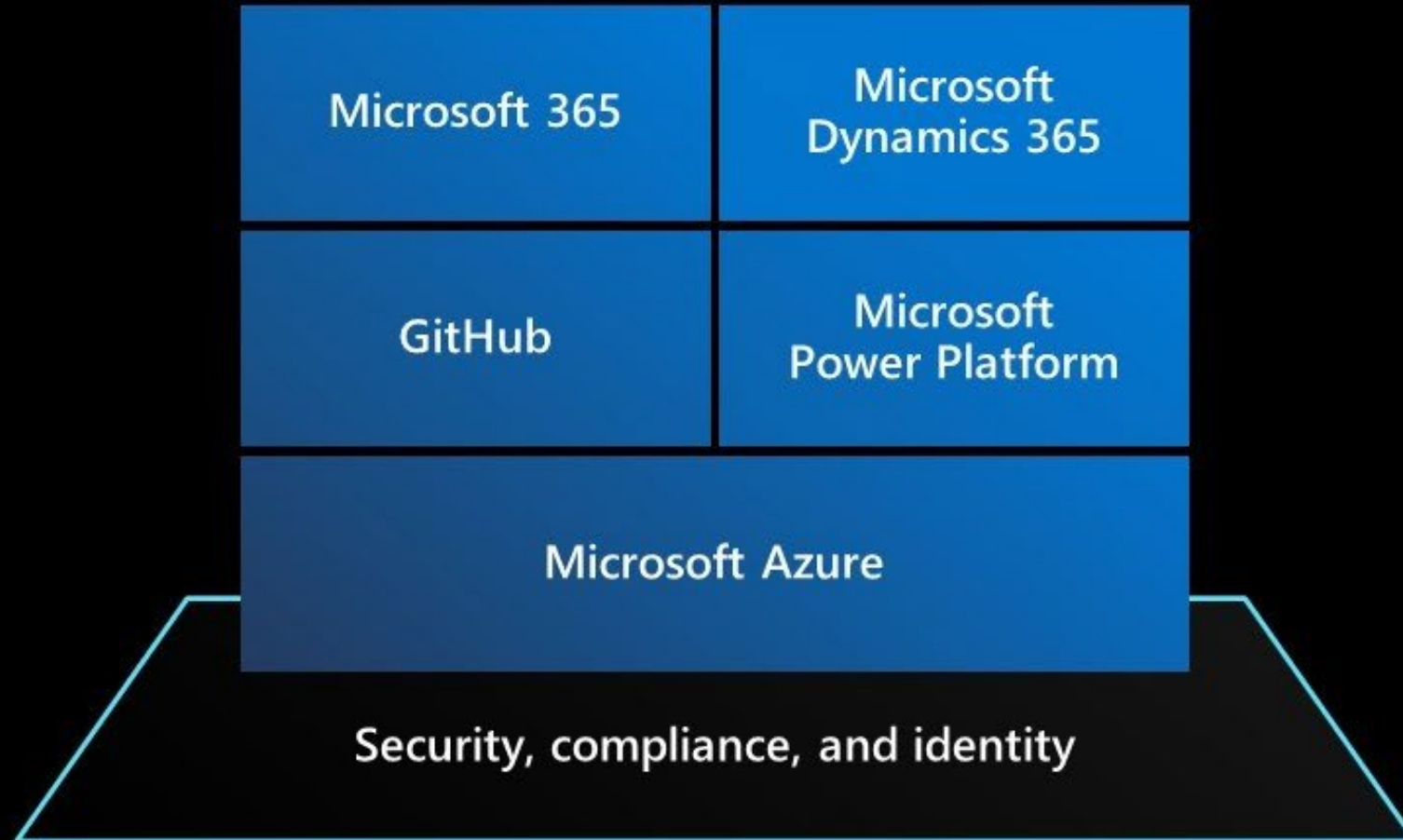
Executive Strategy & Culture

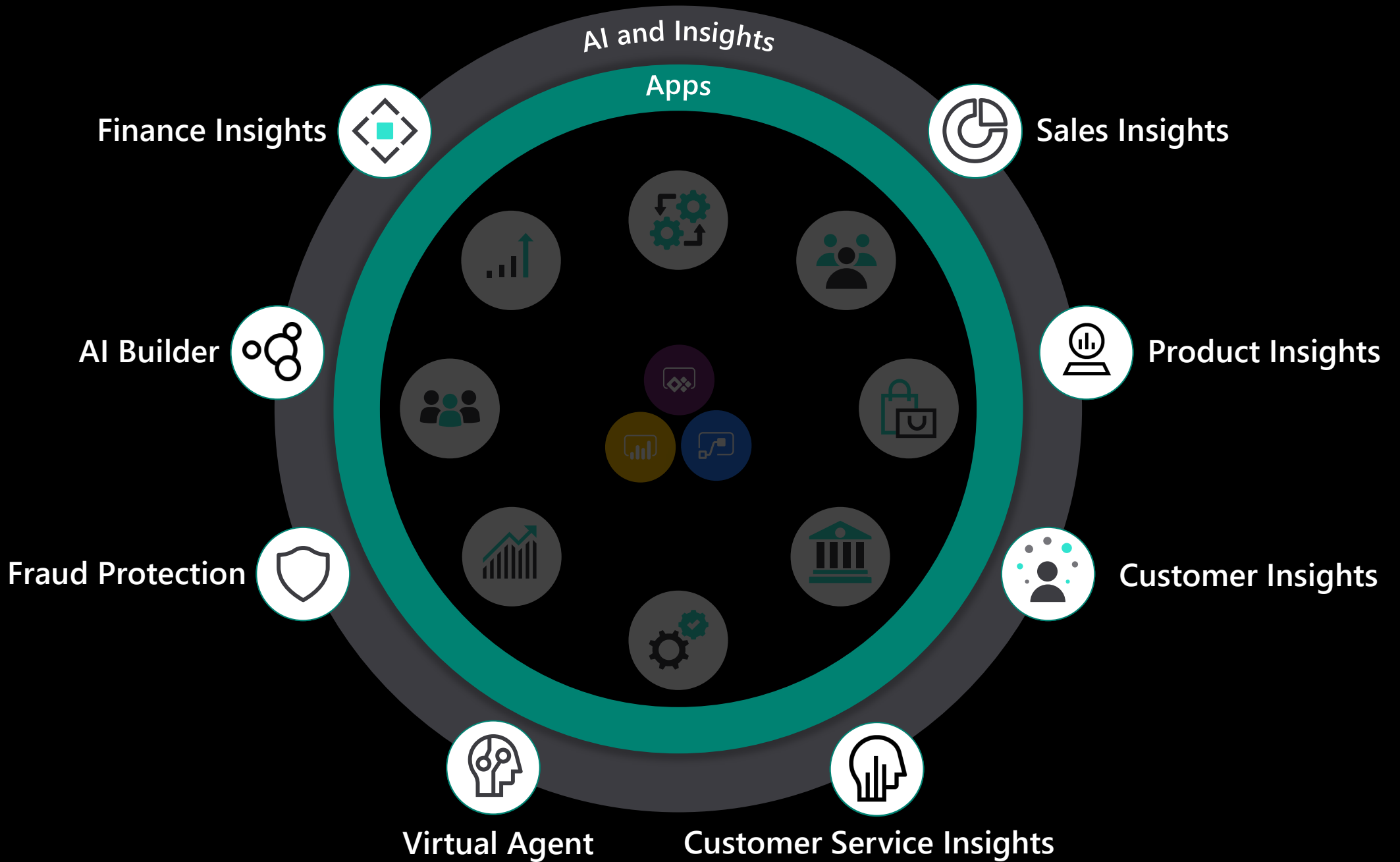
- What culture changes are required to handle the change?
- How can you empower stakeholders & employees?
- What action to drive through each phase of the change?

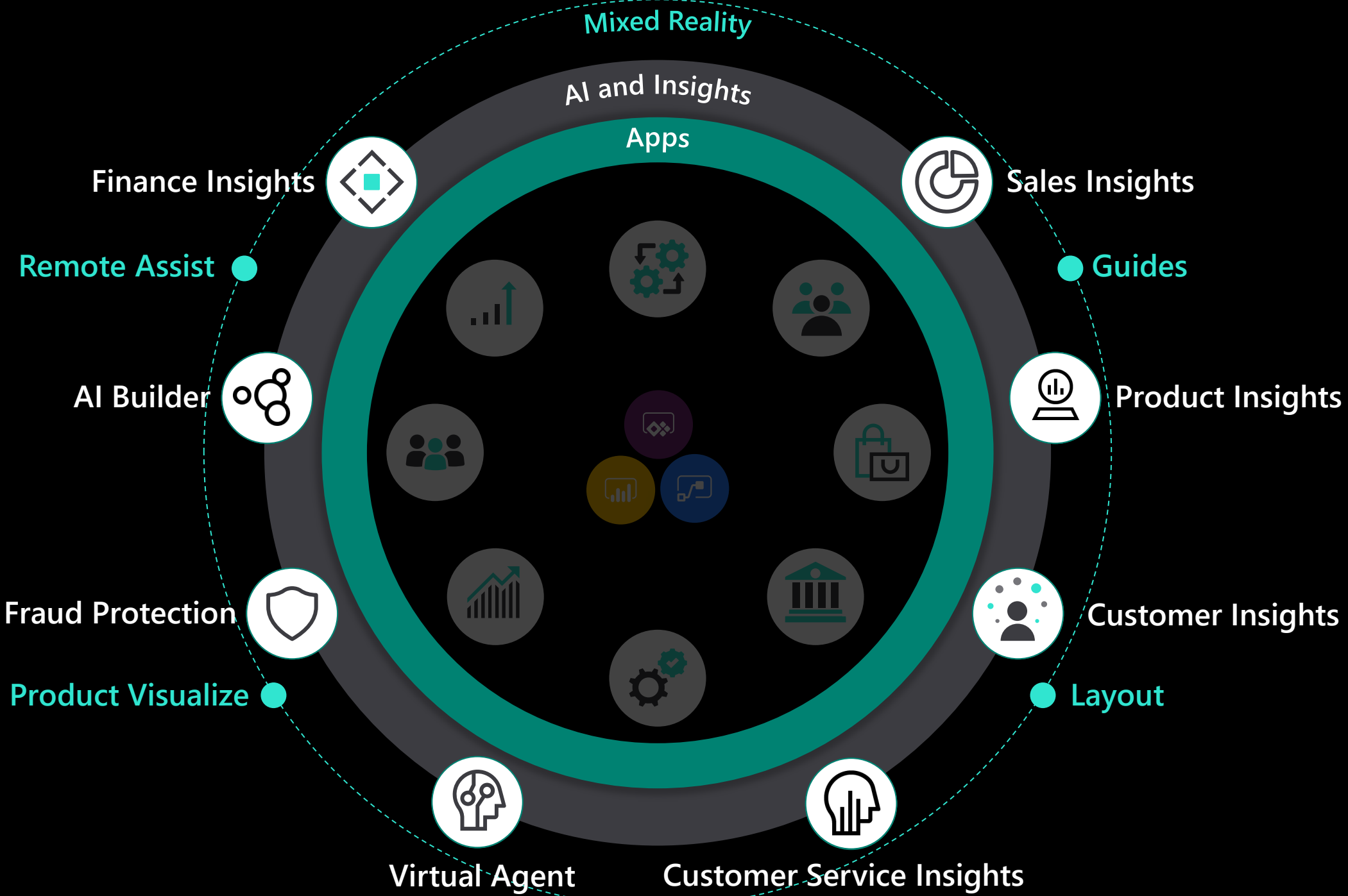
Operating Model

- How to endure continuity?
- How to optimize the costs of running the business?
- In house vs. external costs?

One Microsoft Cloud







Mixed Reality

AI and Insights

Apps

Finance Insights

Sales Insights

Remote Assist

Guides

AI Builder

Product Insights

Fraud Protection

Customer Insights

Product Visualize

Layout

Virtual Agent

Customer Service Insights

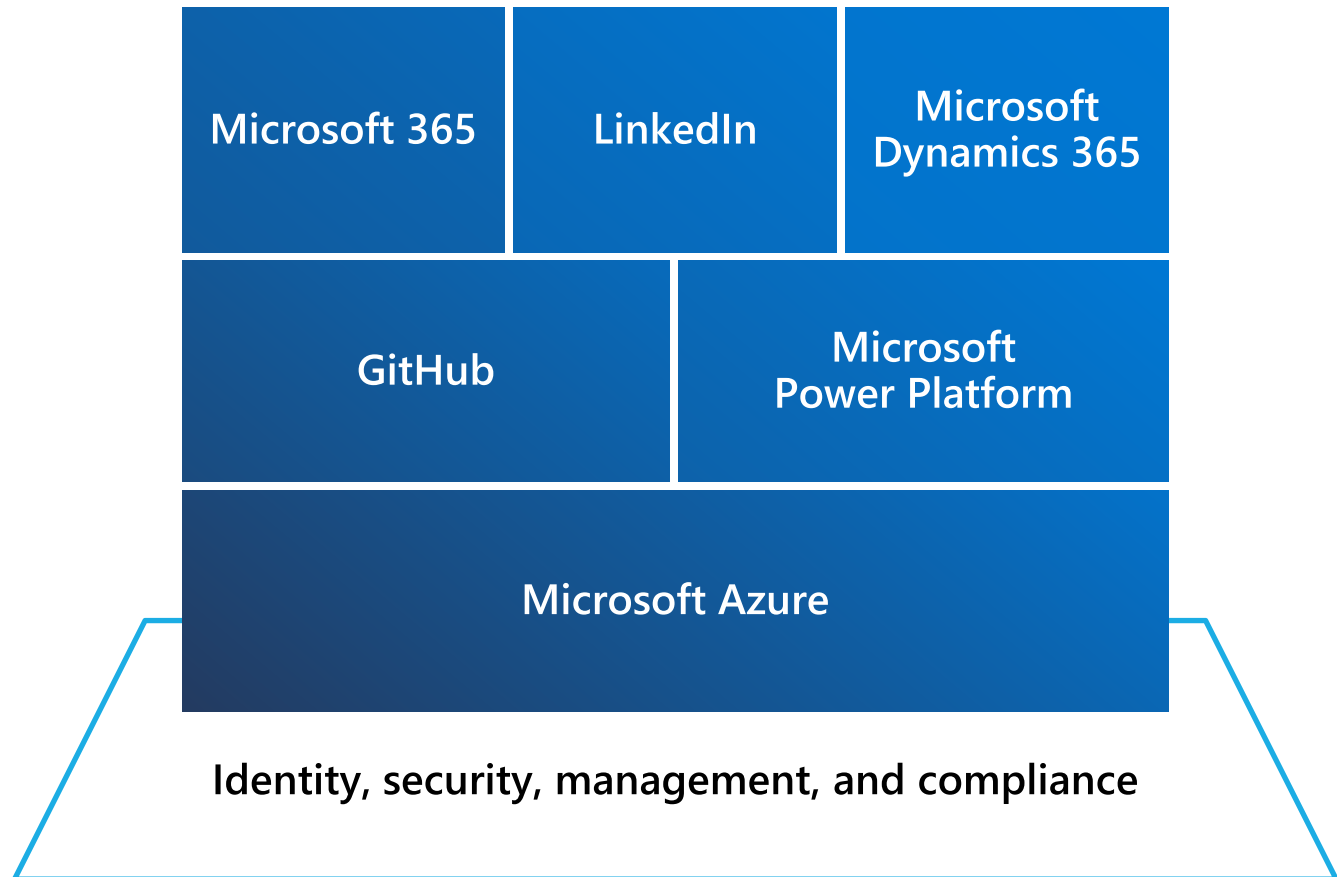
Dynamics 365 & Power Platform Launch Announcement

Microsoft Cloud in Switzerland

Cloud Lead Switzerland, Primo Amrein

Dynamics 365 & Power Platform Launch in Switzerland

Unique Opportunity to Emphasize Complete Cloud Offer and Synergies

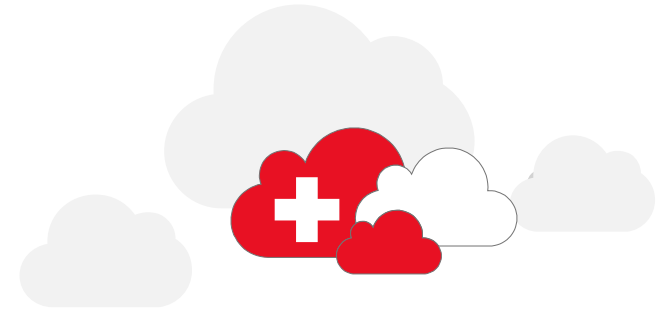




**HAPPY
BIRTHDAY!**

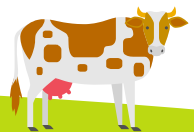
**ONE YEAR
MICROSOFT CLOUD
IN SWITZERLAND**

1 – 1000 – 10'000



Great progress in the Swiss Cloud Regions since the **launch roughly 1 year ago:**

- **> 1000 Swiss Azure clients** onboarded with local customer data residency
- **> 10'000 new M365 tenants** set-up in CH in the first months after launch



Microsoft Cloud in Switzerland

Extract of Client References and Testimonials

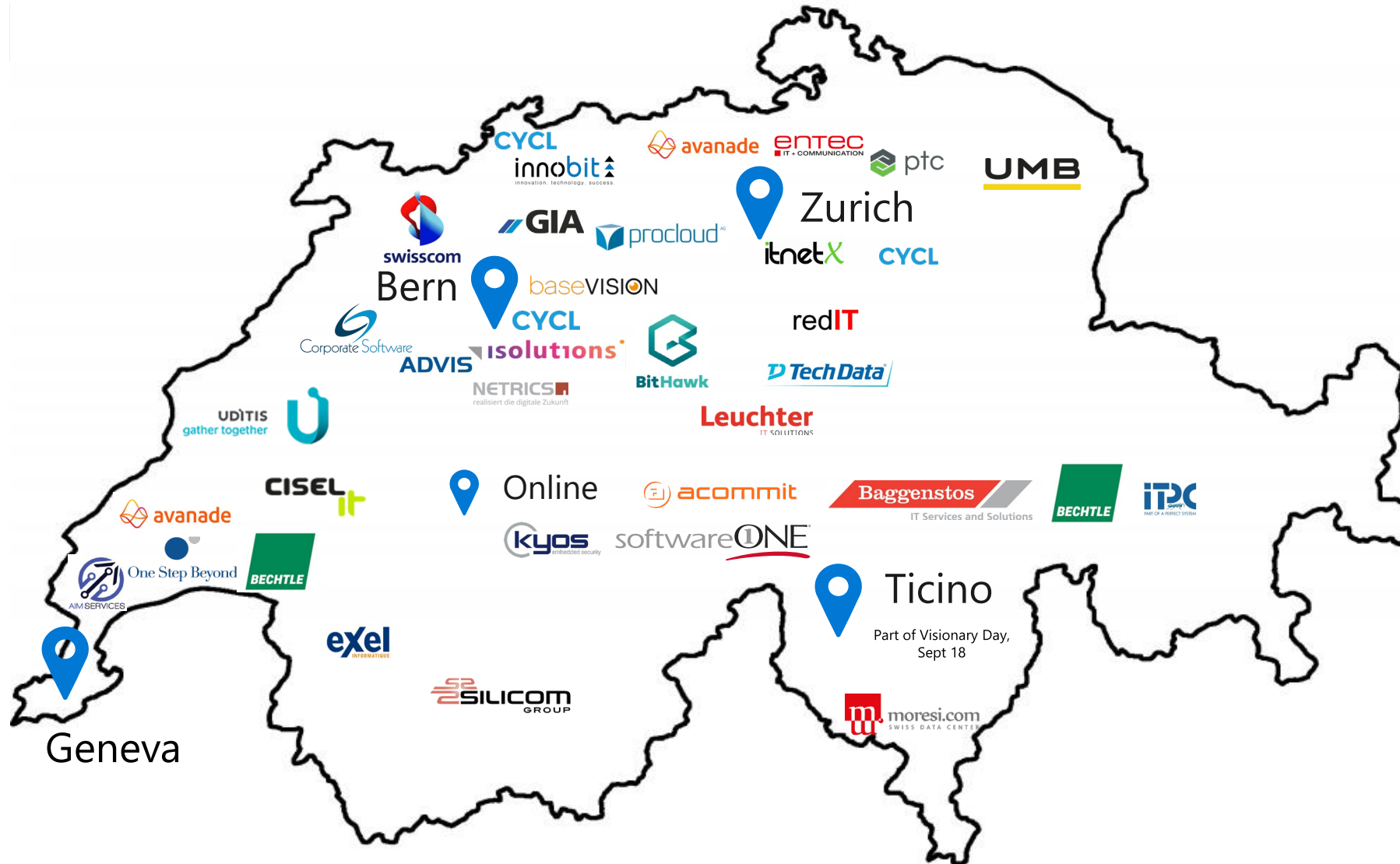
Clients



Solutions



Innovate Switzerland Aug 29 2019 – 31 Partner Events



- 400 attendees in 3 locations (BE, GE & ZH)
- 2'000 live webcast viewers with partners
- LinkedIn Launch Article: >1000 likes, >150 reshares, >4000 views
- #TheCloudCH: top Twitter trend during event, 13K impressions

Swiss DC Partner Ecosystem – Extract of Partners Supporting the Motion

Local/Regional SIs

Not complete as we stopped tracking it due to the volume.
 You partners ROCK! Thank you very much for the support!

Global SIs

Channel Partners

Service Providers

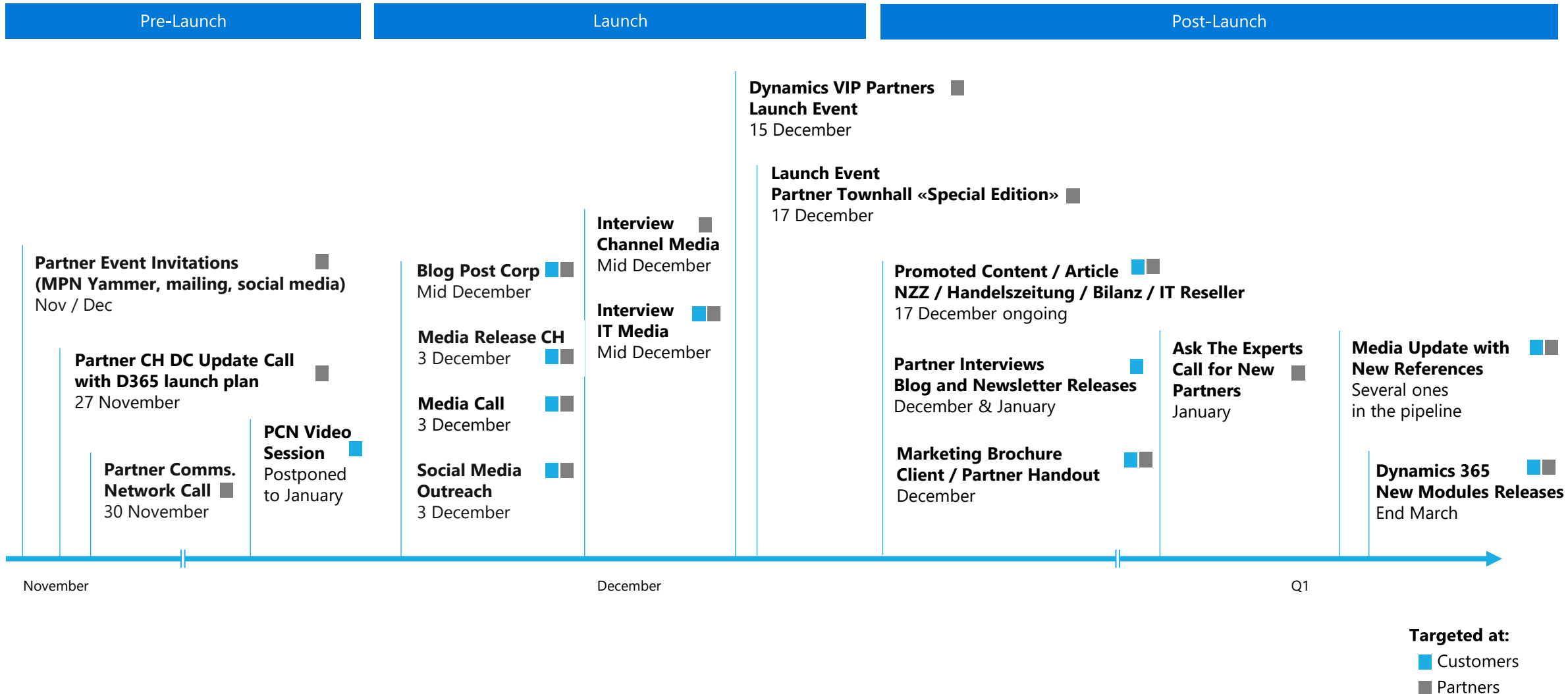
Advisories

TATA
CONSULTANCY SERVICES

WIPRO
Applying Thought

D365 & Power Platform Launch – Overall Launch Plan

Strong Focus on To-Partner Activities



D365 & Power Platform in Swiss DCs



- Dec 2020
 - Dynamics: D365 Sales, Customer Service (including Chat Add-in / Omnichannel) and Field Service
 - Power Platform: Power Apps / Power Automate / Power Platform Admin Center included
- Expected in Spring / H1 2021
 - Dynamics: D365 Finance, Supply Chain Management, Sales Insight, Marketing
 - Power Platform: Power Apps Portals
- See the public roadmap [here](#)

Geographical availability

Products: Dynamics 365, Customer Engagement Apps, Operations Apps, Power Platform, Business application, Power Apps, Power Apps portals, Business automation, Business intelligence

Product	Geography	Region	Cloud type	Preview (CY)	General availability (CY)
Dynamics 365 Supply Chain Management	Switzerland	Switzerland North	Local		Expected in Q2 2021
Dynamics 365 Supply Chain Management	Switzerland	Switzerland West	Local		Expected in Q2 2021
Dynamics 365 Commerce	Switzerland	Switzerland North	Local		Expected in Q1 2021
Dynamics 365 Commerce	Switzerland	Switzerland West	Local		Expected in Q1 2021
Dynamics 365 Customer Service	Switzerland	Switzerland North	Local		Available
Dynamics 365 Customer Service	Switzerland	Switzerland West	Local		Available
Chat Add-in for Dynamics 365 Customer Service	Switzerland	Switzerland North	Local		Available
Chat Add-in for Dynamics 365 Customer Service	Switzerland	Switzerland West	Local		Available
Dynamics 365 Field Service	Switzerland	Switzerland North	Local		Available
Dynamics 365 Field Service	Switzerland	Switzerland West	Local		Available



Future Workloads



- Confirmed future workloads:
 - Power Virtual Agents: should land in Q2 CY21
 - AI Builder: should land in summer 2021
- The above can be shared under NDA, emphasizing “info under NDA and target dates are given according to current planning”
- Not yet confirmed workloads:
 - D365 Customer Insights
 - Business Central

No firm commitment yet for deployment, still receiving positive signals



Sensitive Data in the Microsoft Cloud CH



- AHV/AVS data and rent-/salary details at Ausgleichskassen/caisse de comp.
 - [AHV compensation office of the chamber of industry and commerce Aargau](#)
- Credit information and sensitive personal data at debt collection offices
 - [Municipality Mumpf](#)
- Health data at health insurance companies, hospitals or doctors
 - [Klinik Im Hasel](#)
- Business figures in the context of SAP-on-Azure
 - [Swiss Re](#)
- CID / customer data of some Swiss banks
 - [Bank Avera](#)



→ [Bank Avera](#)



Partner Panel Discussion

International Association of Microsoft Channel Partners IAMCP Board Member & Co-Founder & Managing Partner isolutions, Josua Regez

Partner Resources and Next Steps

Partner Development Manager Microsoft Switzerland - Business Applications, Andreas Wiedenmann

Partner Resources



Category	Resource	Description
Microsoft Cloud CH	<u>Product availability by geography</u>	Availability of Dynamics 365 workloads incl. the Swiss Data Centers
	<u>Geo to Geo migrations</u>	To request a regional migration, please contact your account manager or see <u>Technical Support</u>
	<u>Microsoft FastTrack</u>	Microsoft FastTrack is a customer success service that is designed to help you move smoothly and confidently to Microsoft Dynamics 365
	Partner Development Manager or <u>partch@microsoft.com</u>	Managed Partners: Contact your local Partner Development Manager (PDM) / Unmanaged Partners: please contact <u>partch@microsoft.com</u>
Starter	<u>Business Applications for small and medium-sized businesses (SMBs)</u>	Discover Dynamics 365. Here, we've pulled together tools, trainings, and resources with your SMB customers in mind
	<u>Become a Dynamics Partner</u>	Build innovative business apps and services that reach millions of customers by becoming a Microsoft Business Applications partner.
Enablement / Training	<u>Training Gallery</u>	Global & central repository for trainings, resources and events to grow your business with Microsoft.
	<u>CH Partner Training Calendar</u>	Area- & local (CH) supported trainings, resources and events to grow your business with Microsoft.
Go-To-Market	<u>Partner Network for Business Applications</u>	Content collections for core sales play assets such as partner opportunity decks, business and technical decision-maker pitch decks, sales play cards and more.



Re-Use Marketing Brochure as Client Handout

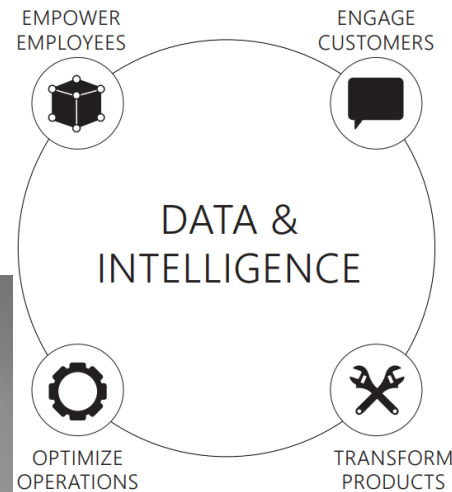
Emphasizing Data-Driven Organizations and Dynamics / Power Platform Stake



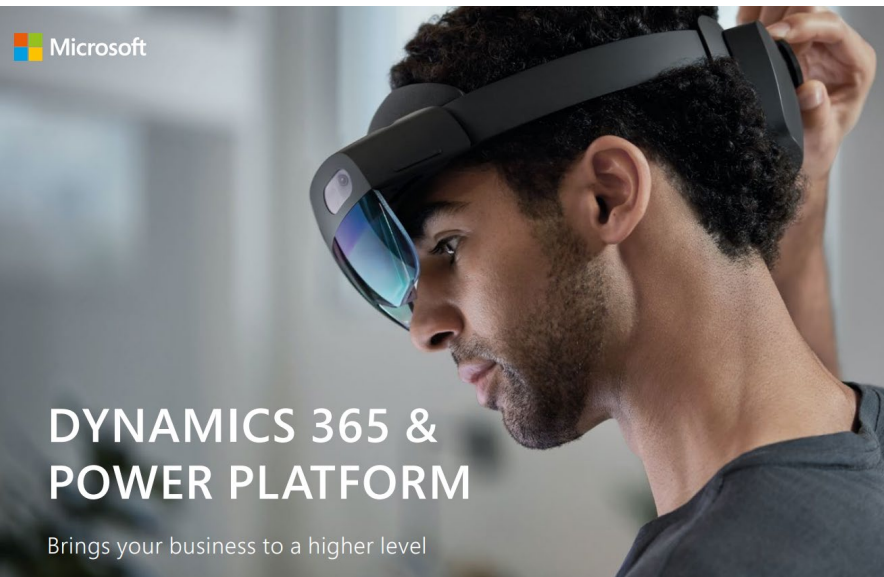
DIGITAL FEEDBACK LOOP – DATA AT THE HEART OF DIGITAL TRANSFORMATION

Organizations can innovate to engage customers, empower employees, optimize operations and transform products. With data and intelligence at the core, establishing a digital feedback loop is how organizations can transform, become resilient, and unlock new value for their customers.

The local cloud offering enables Swiss data residency to meet compliance and regulatory needs. In addition, lower latency supports data-intensive scenarios due to a nearby deployment of data and applications.



- Microsoft is expanding its investment in the innovative strength of the Swiss economy with the final launch of the ONE Microsoft Cloud in Switzerland. Dynamics 365 and power platform from the Swiss data centers enables Swiss clients to transform their data business – securely, reliably and in compliance with regulatory requirements.



Closing

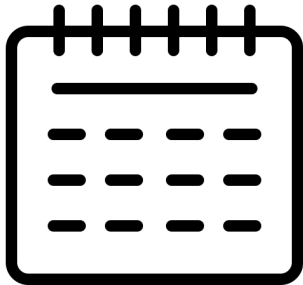
OCP Lead Microsoft Switzerland, Thomas Winter

Partner Townhalls

Next dates

All info here: aka.ms/chpartnertownhall

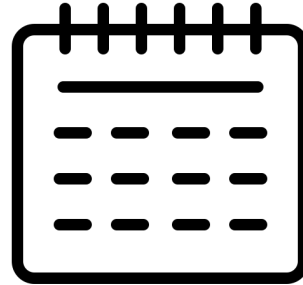
January



28th of January

09h30-10h30

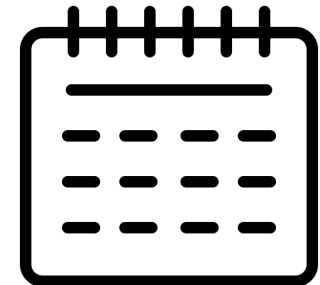
February



25th of February

09h30-10h30

March



25th of March

09h30-10h30

Happy Holidays!



By Flurin, 8