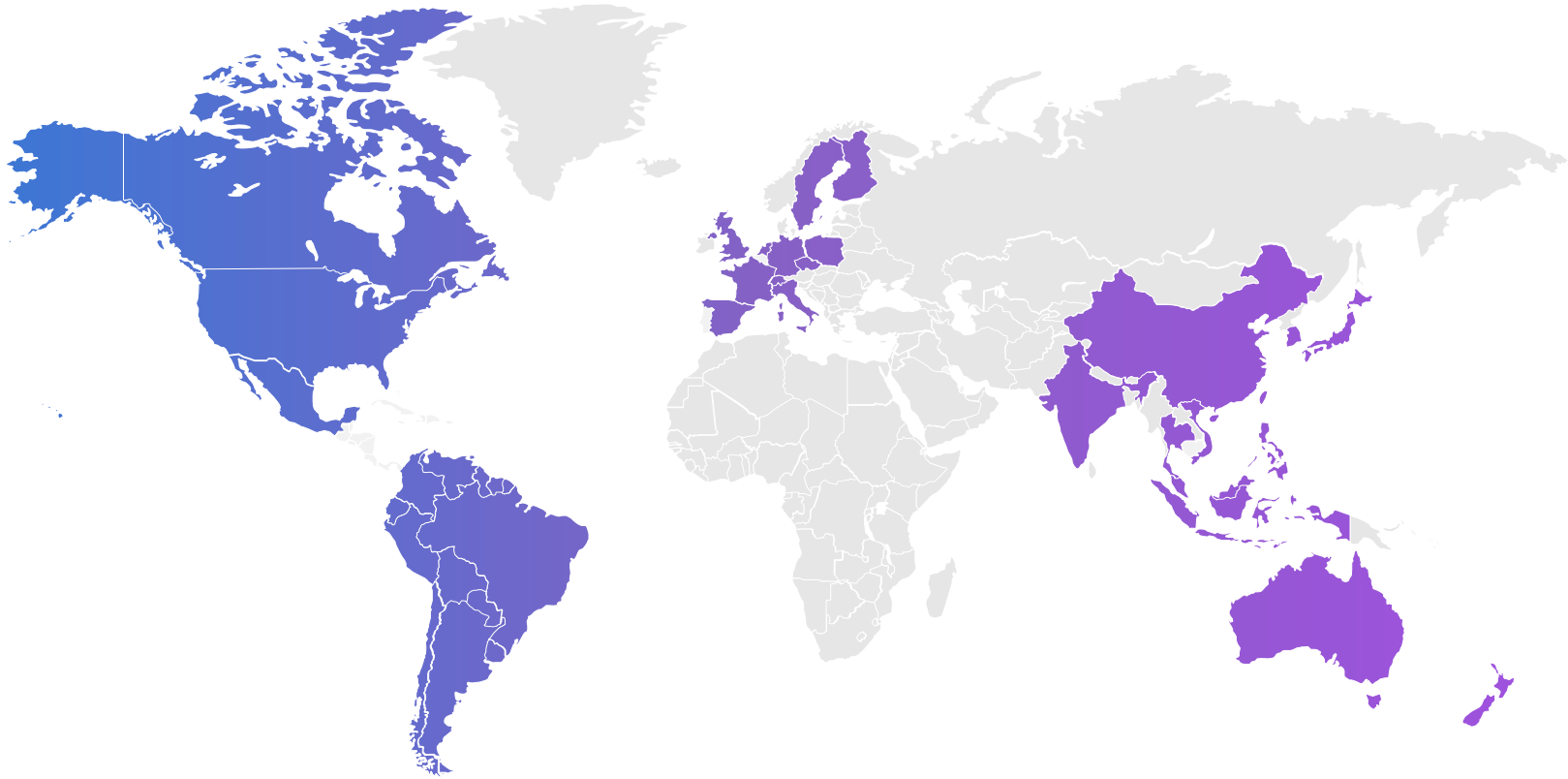
Microsoft

# Transforming work with AI

# Microsoft Work Trend Index 2023

To ready leaders and businesses for the age of AI, we surveyed **31,000 people** in **31 countries** and analyzed **trillions of Microsoft 365 productivity signals,** along with labor trends from the **LinkedIn Economic Graph.**

http://aka.ms/wti



# Three findings

Digital debt is costing us innovation

There’s a new AI-employee alliance

Every employee needs AI aptitude

# Digital debt is costing us innovation

**64%**

of employees don't have enough time or energy to do their job

**3.5X**

more likely to struggle with innovation/ strategic thinking

**60%**

of leaders say lack of innovation is a concern

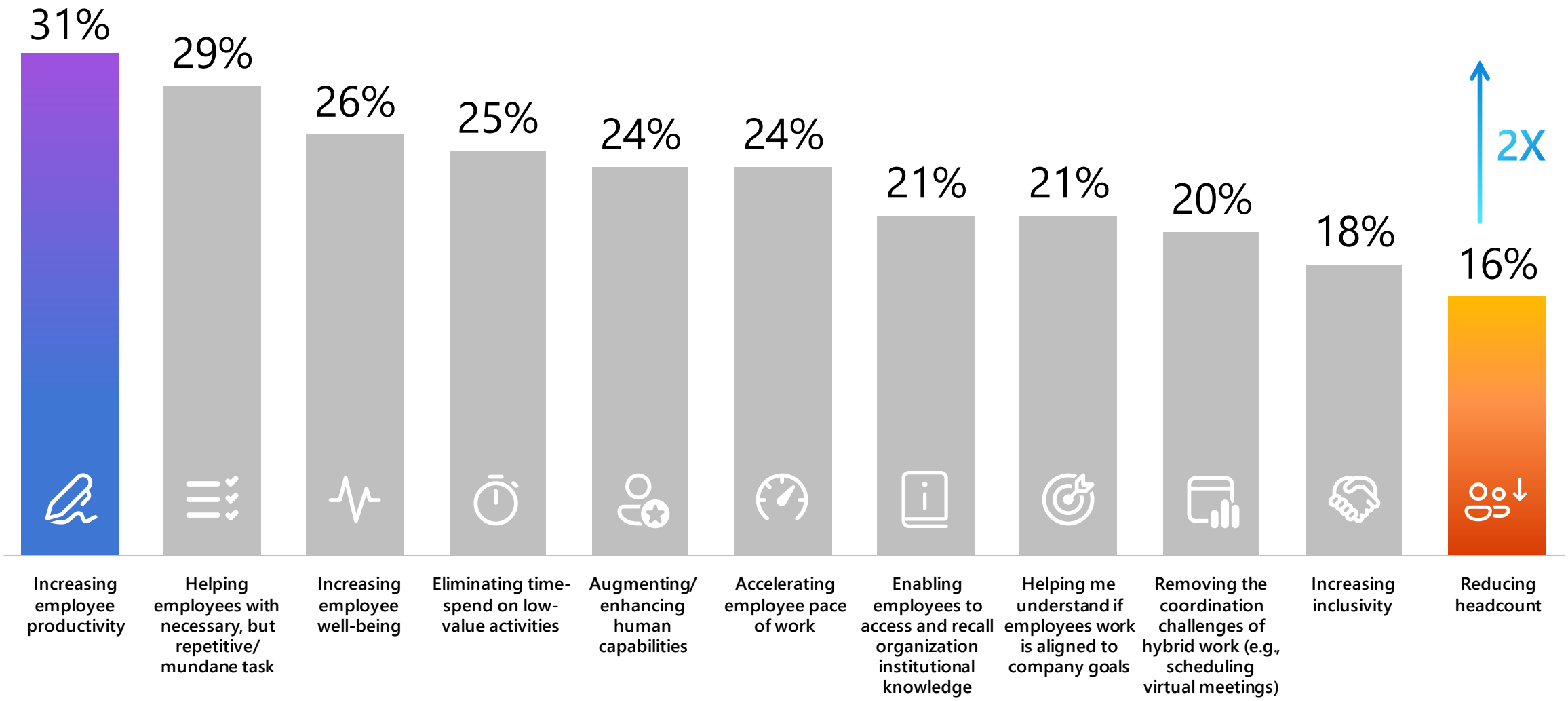
Source: 2023 Work Trend Index

# New AI-Employee Alliance

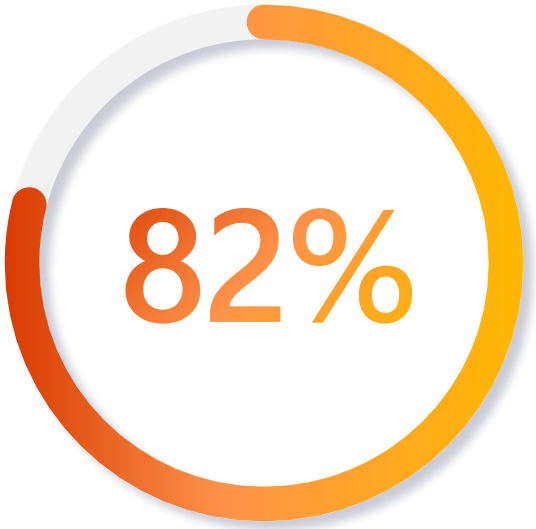
of people say they're worried AI will replace their jobs

would delegate as much work as possible to AI to lessen their workloads

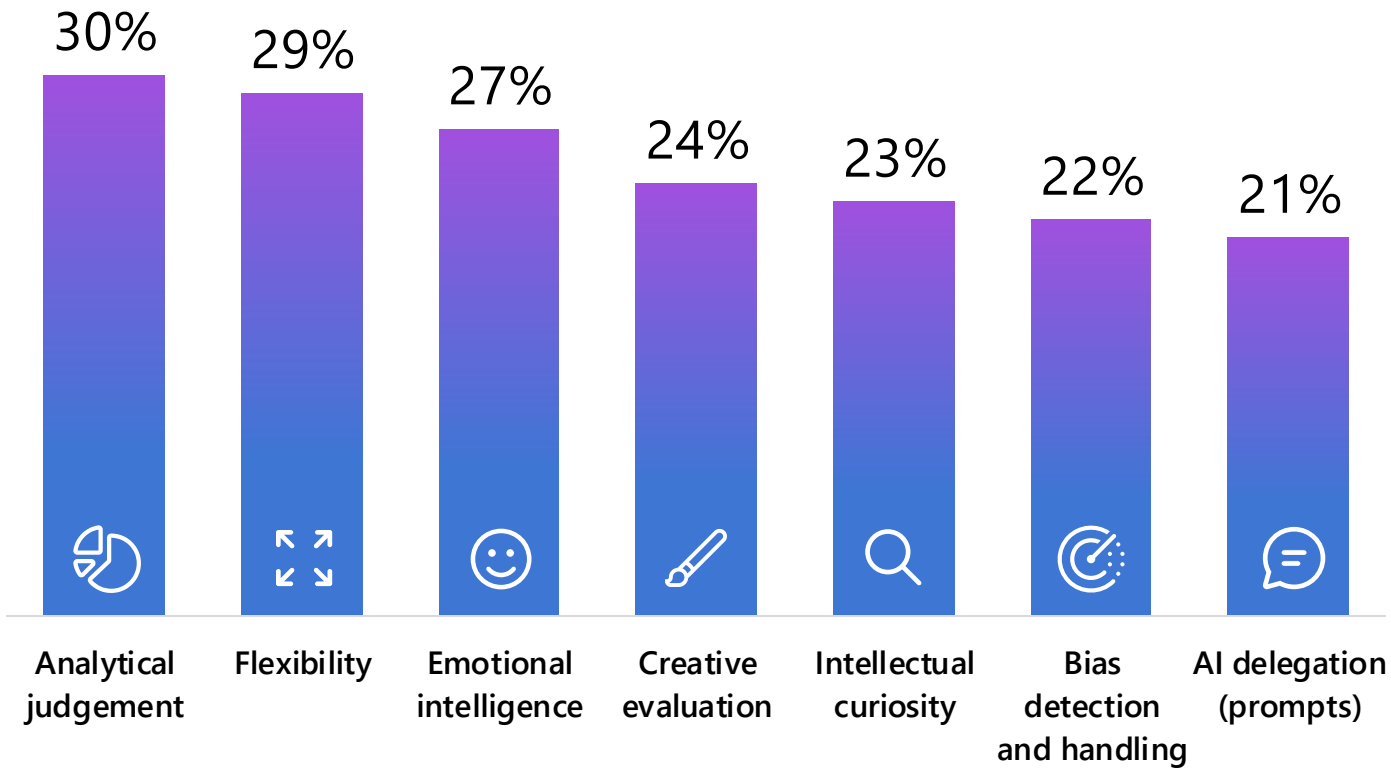
# What leaders want from AI



# Employees Need AI Aptitude




**of leaders say employees will need new skills to prepare for AI**



Introducing

# Microsoft 365 Copilot

# Copilot Boosts Productivity

**88%**

are more productive

**74%**

can focus on more satisfying work

**77%**

spend less time searching for information or examples

# Microsoft 365 Copilot

Natural Language

Large Language Models

+

Microsoft Graph - Your Data -

+

Microsoft 365 Apps

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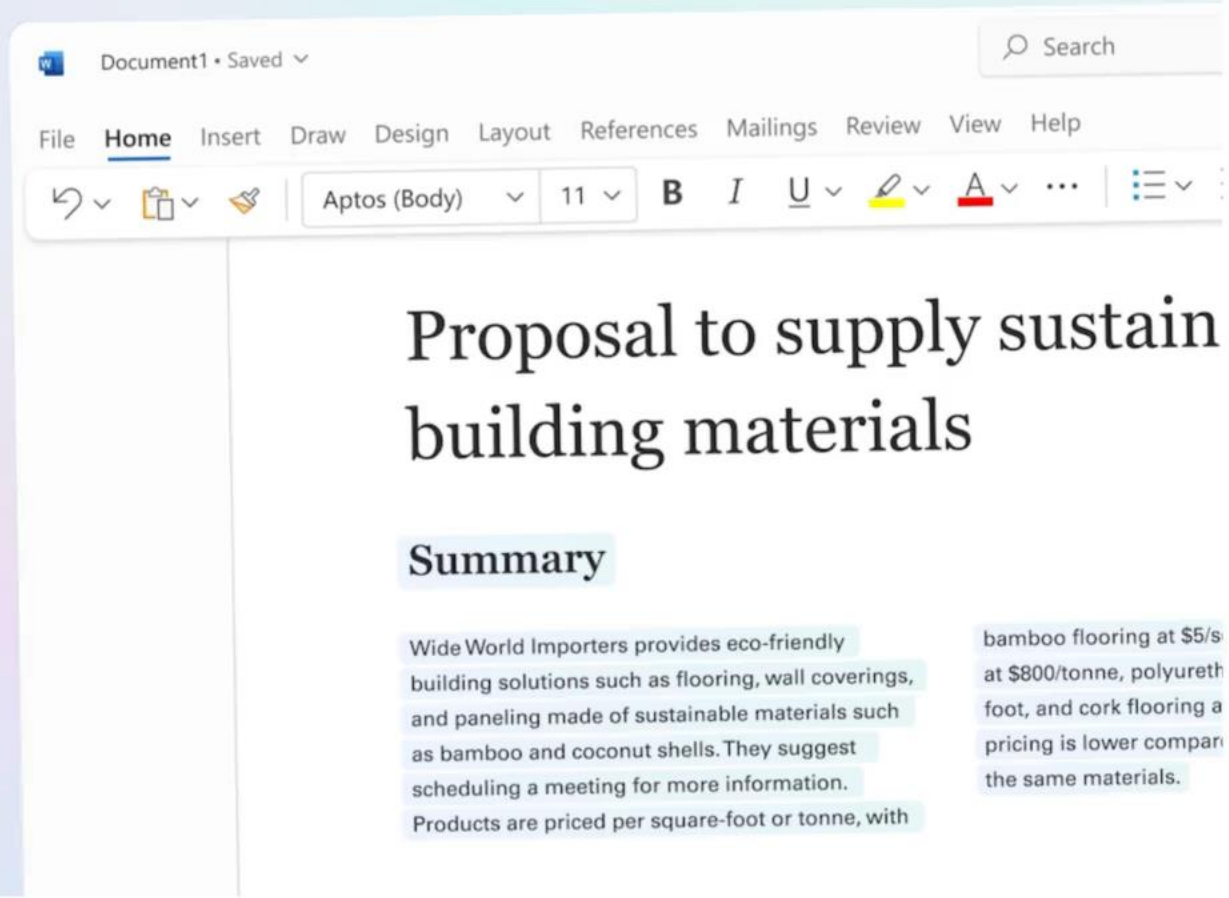
# Copilot in Word



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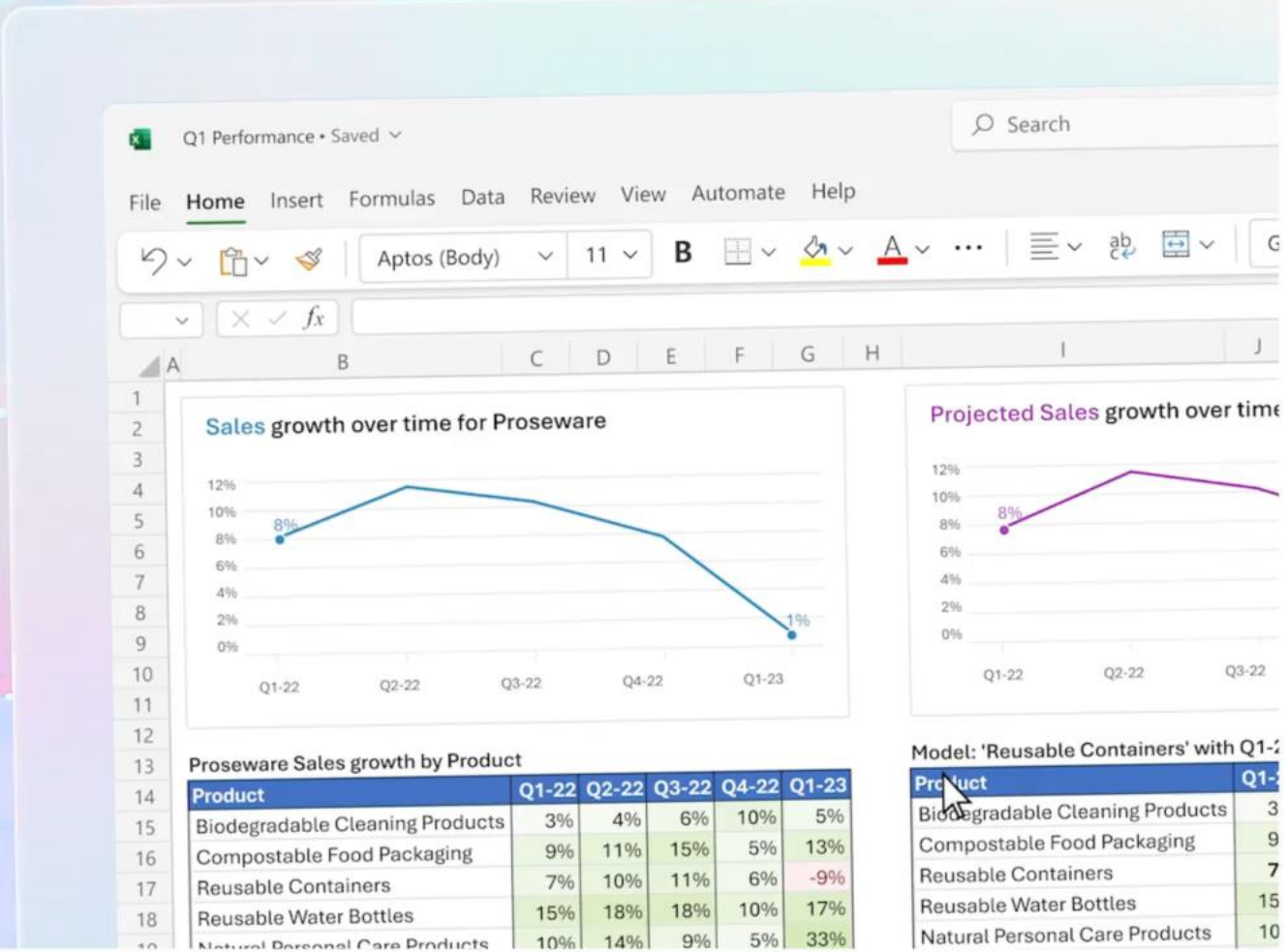
# Copilot in Excel



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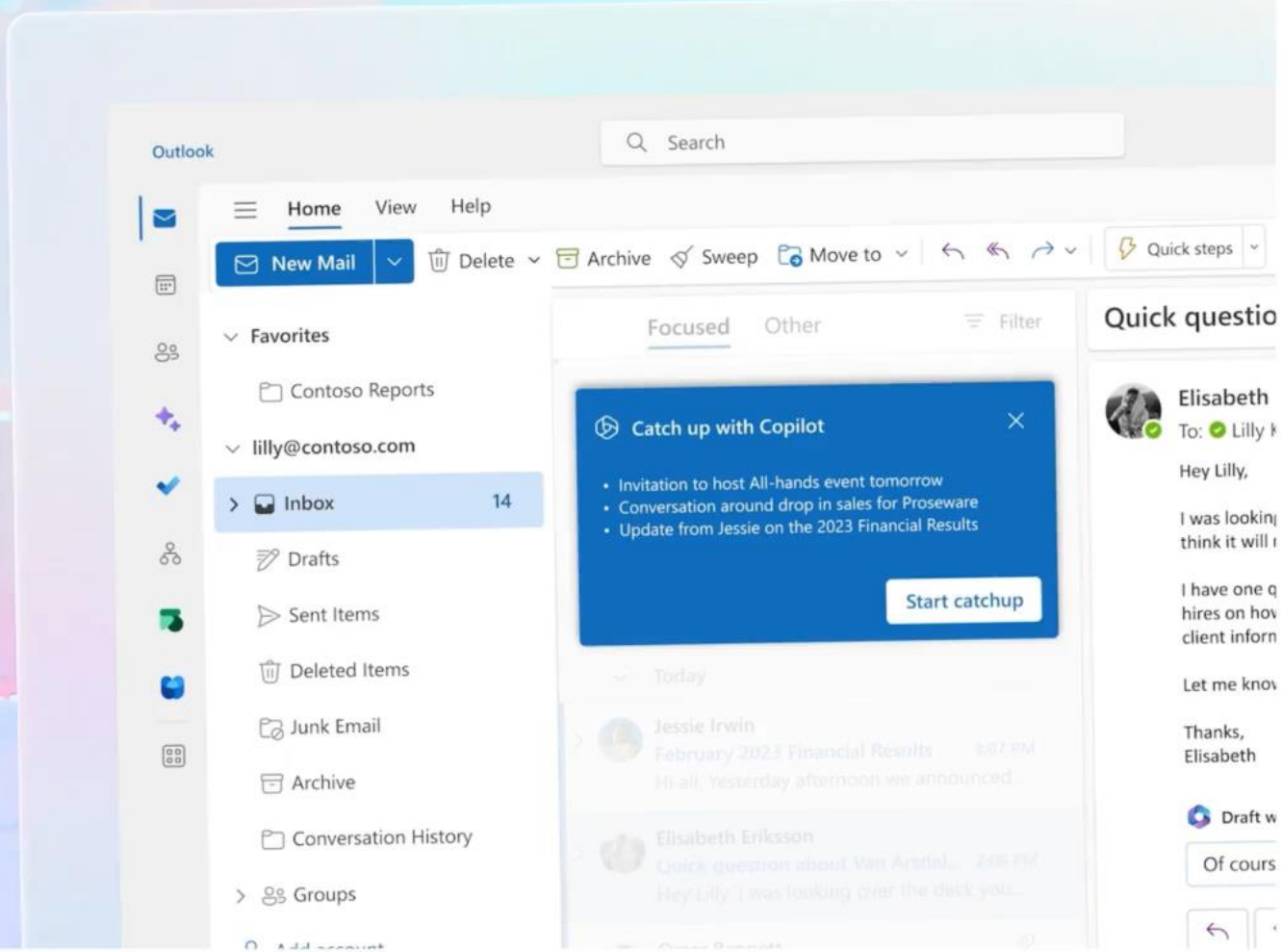
# Copilot in Outlook



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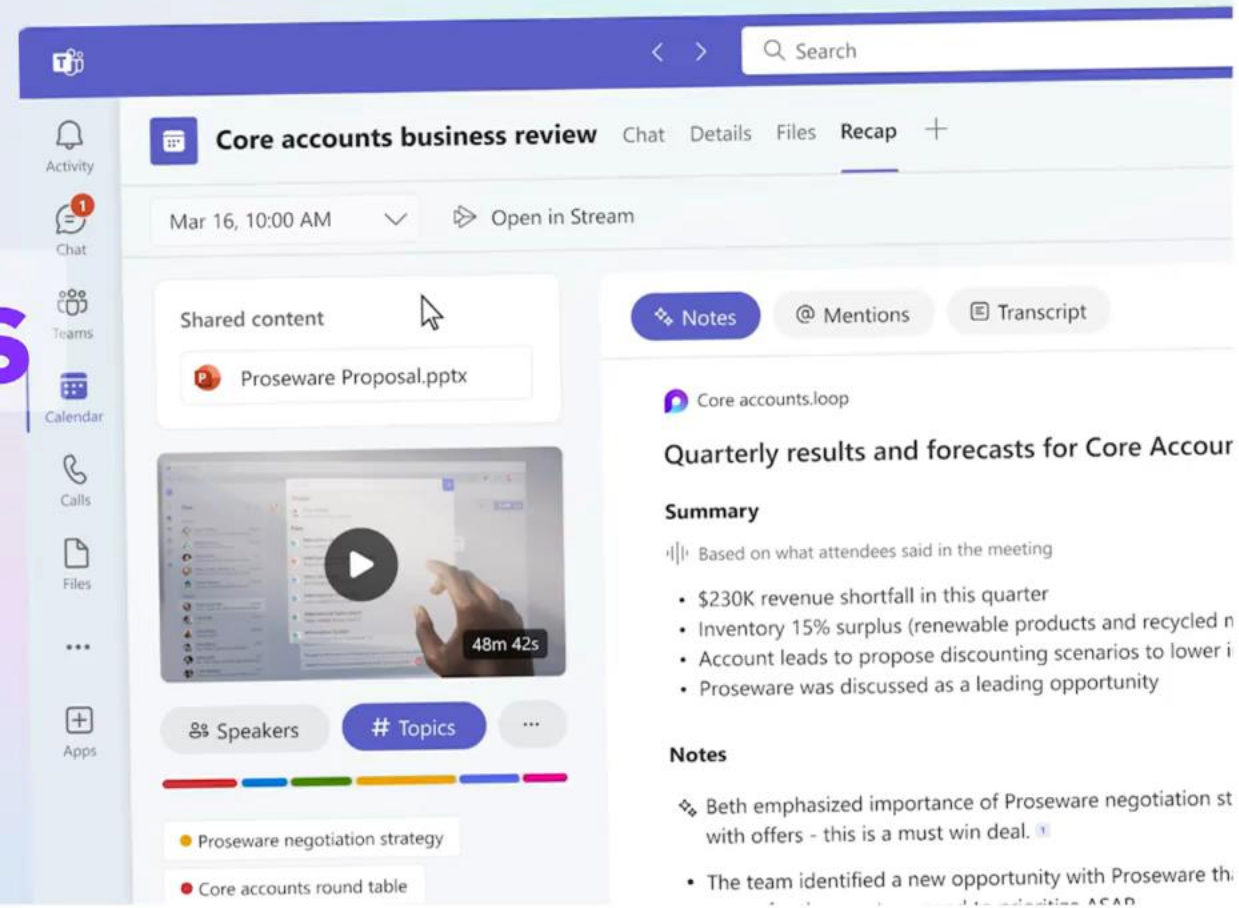
# Copilot in Teams Meetings



The Copilot System

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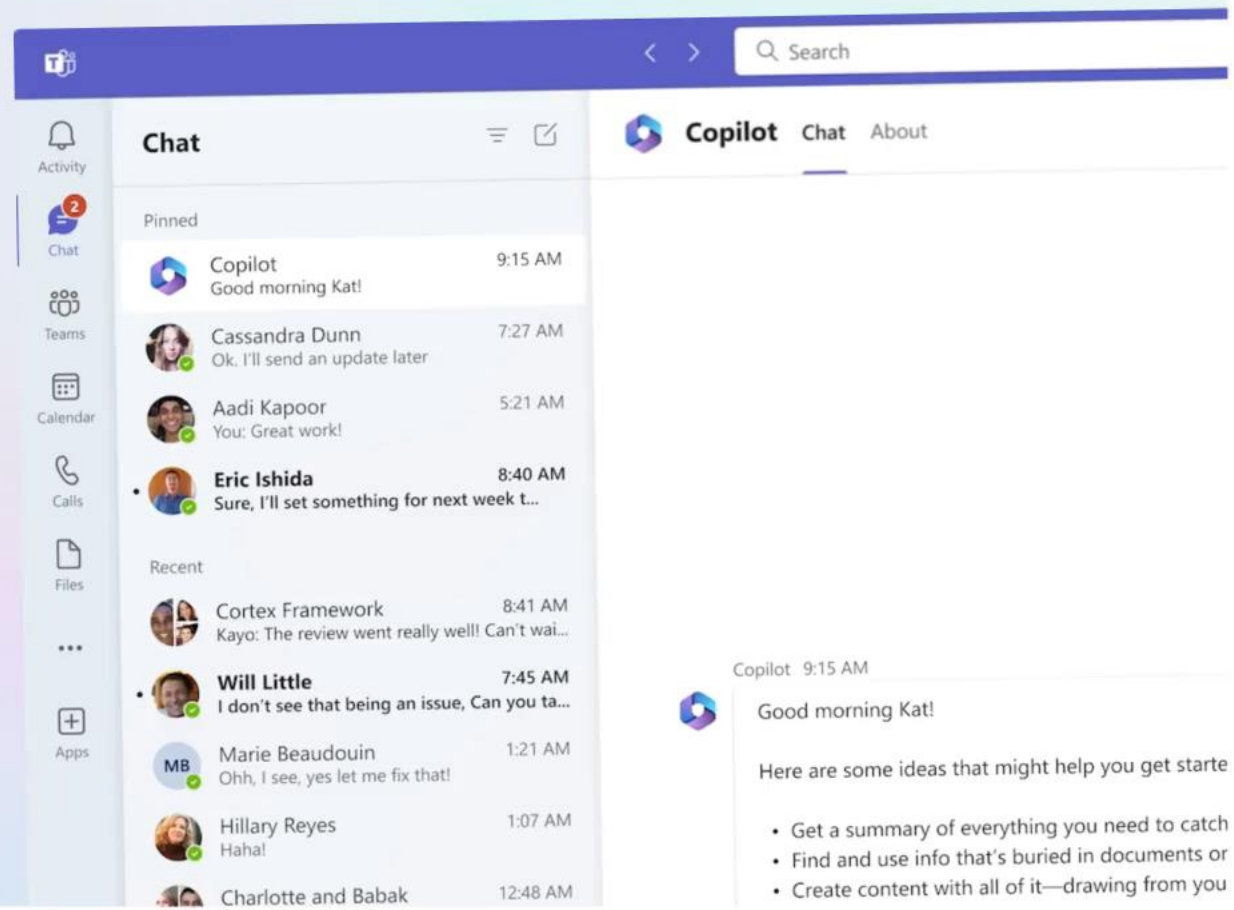
# Client Meeting in Business Chat



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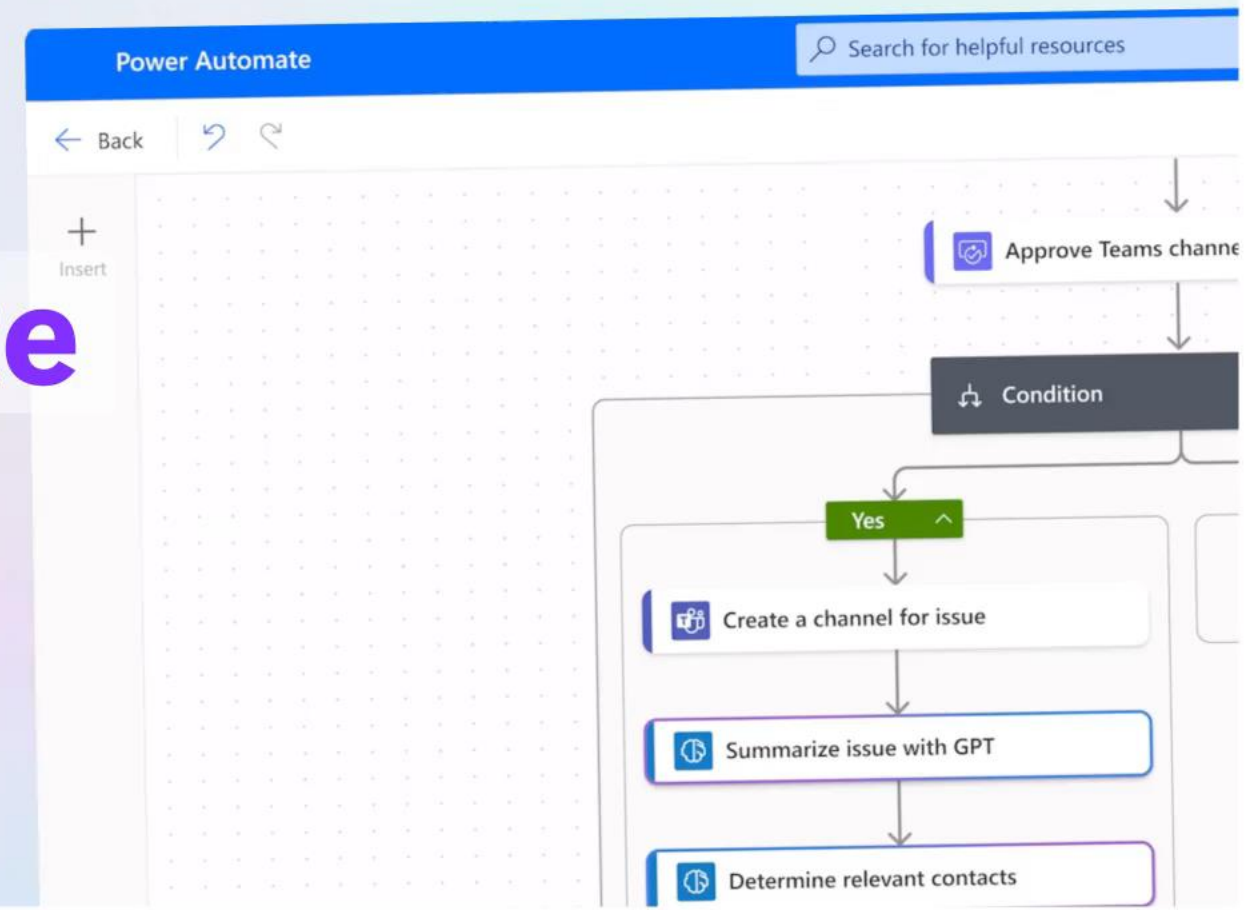
# Copilot in Power Automate



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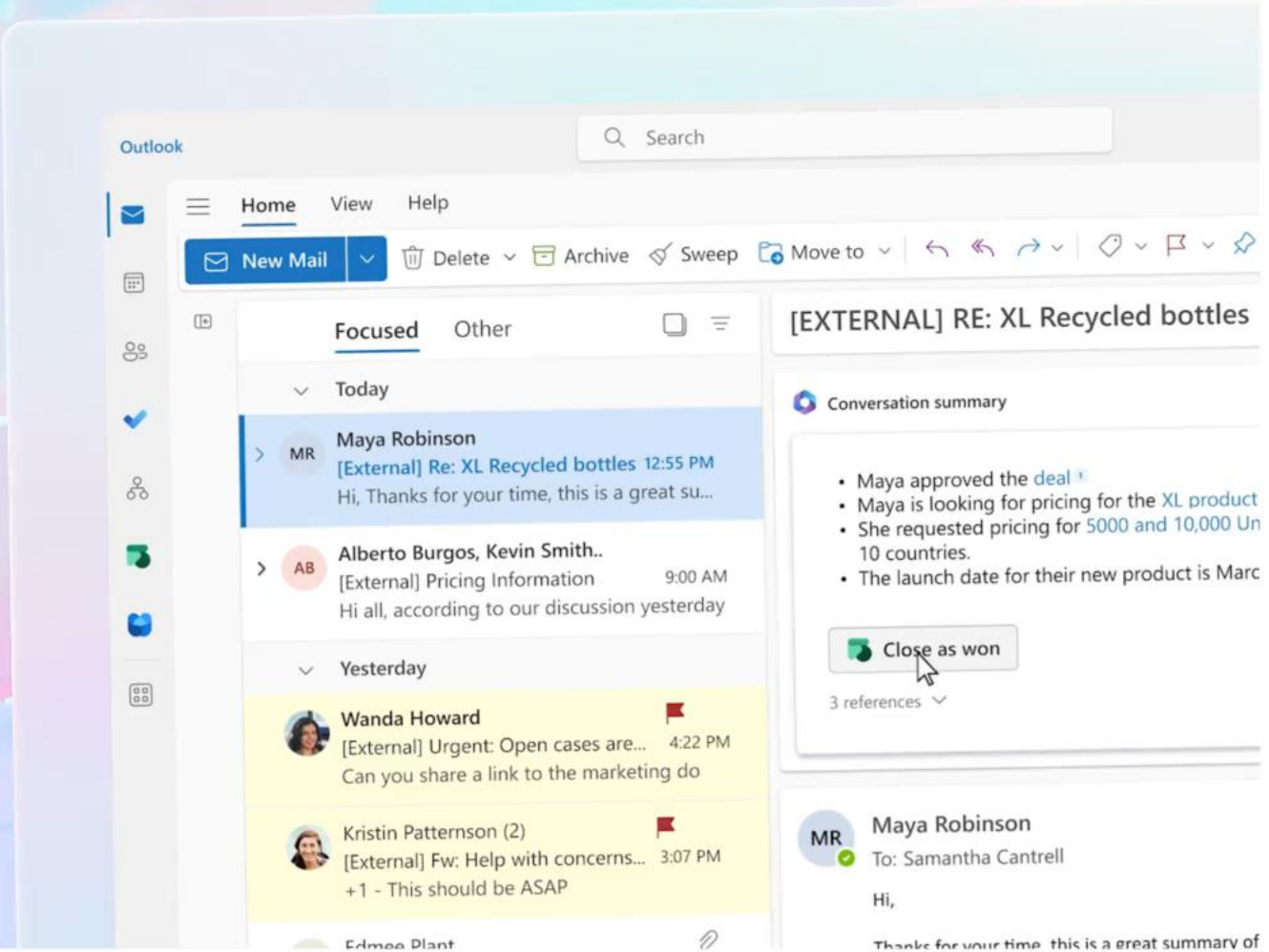
# Copilot in Viva Sales



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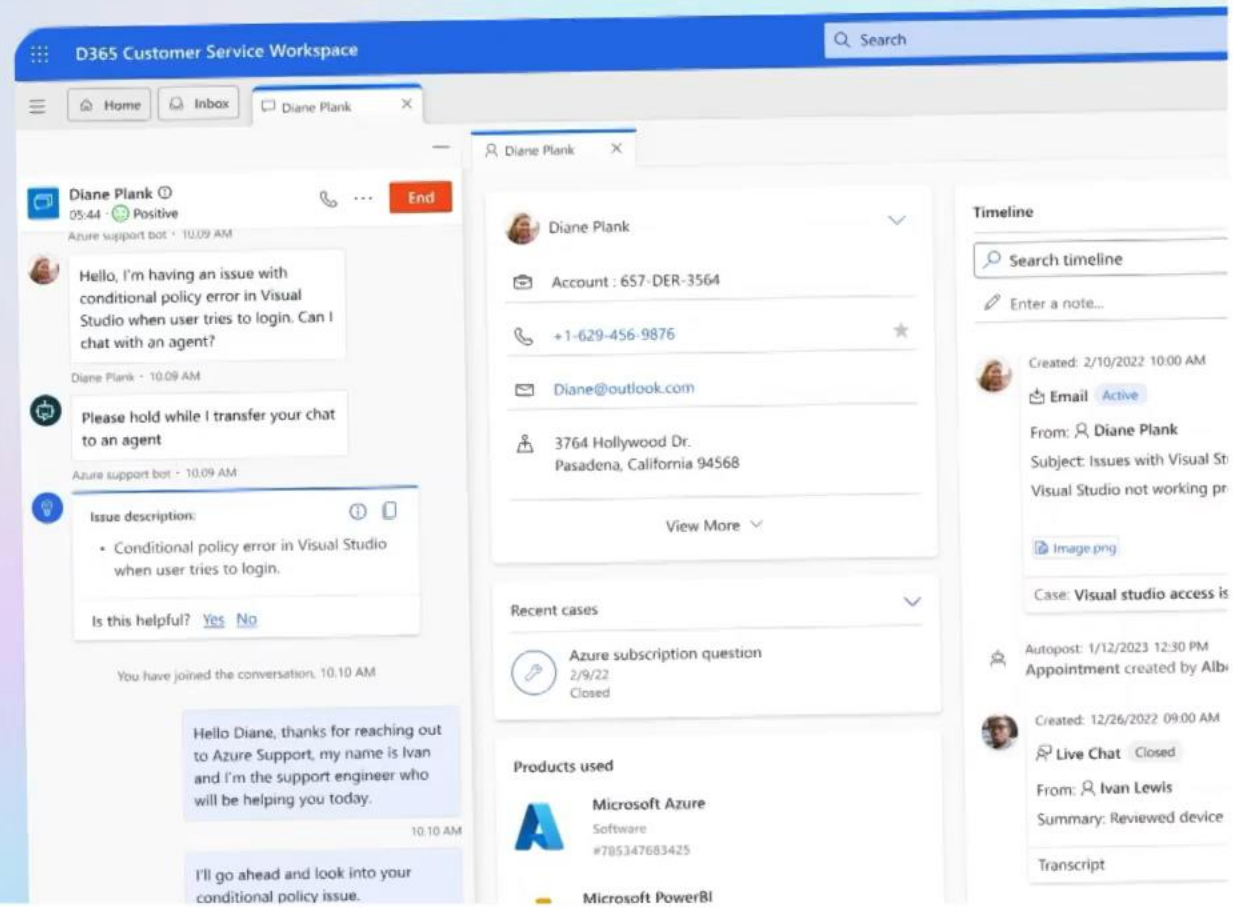
# Customer Service

# Dynamics 365



# Microsoft 365 Copilot

## Early Access Program

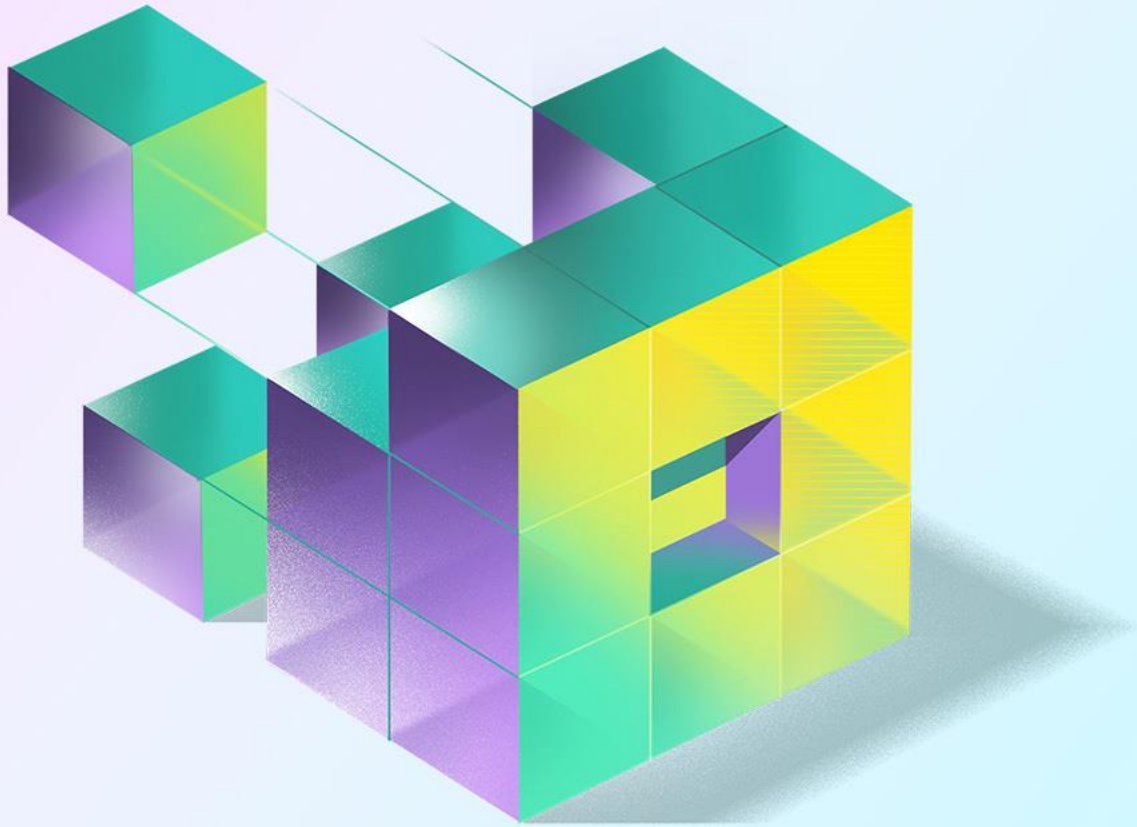
# Resources for leaders

## WorkLab
[editorial, podcasts, thought leadership]

## Work Trend Index
[annual survey, research, reports]

## How to Hybrid Guides
[playbook for leaders]

microsoft.com/worklab



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