

# Surface Go 4 for Business

Fact sheet | September 2023



## Meet Surface Go 4 - Security, flexibility, and durability for your frontline

Surface Go 4 is the most portable Surface PC for frontline workers. Built to take the full Windows experience wherever the user needs to go. It can be used as a tablet with touch and pen, a laptop with a full keyboard, or docked to a monitor. It's the perfect device for your mobile workflow. The new Surface Go is available exclusively for organizations and builds on the established momentum in scenarios like frontline work and education.

Surface Go 4 weighs just 1.15 pounds and brings improvements to performance, battery life, microphones, security, and repairability.

Surface Go 4 features the latest Intel® processor N200 for more performance to multitask, giving customers up to 80% faster performance. Running on Windows 11 Pro, Surface Go 4 delivers a level of productivity and multi-tasking that customers cannot experience today on iPad 10.9 inch.

Now more serviceable with replaceable parts like display, battery, kickstand, and motherboard.

## Top features and benefits

- **Durability and quality for frontline workers.** Our most portable business laptop and tablet helps you speed through tasks from anywhere with touch, pen<sup>1</sup>, a full keyboard<sup>2</sup>, and all-day battery life. Designed with frontline workers in mind, Surface Go 4 is tested for durability and reliability and can be paired with a range of commercial-grade accessories to create the perfect solution for your business.
- **Productivity & performance for every task.** Surface Go 4 delivers the performance you need in an ultra-portable package. With up to 80% faster performance, Windows 11 Pro, and the hardware you need to collaborate on Microsoft Teams calls - Surface Go 4 empowers you to get the job done from anywhere.
- **Flexibility to get the job done.** You need your device to be as flexible as you are to get the job done, whether you are using Surface Go 4 as a full Windows 11 laptop, handwriting notes using Surface Pen<sup>Error! Bookmark not defined.</sup>, or doing a video consultation in Microsoft Teams. Get a full laptop-keyboard experience when connected to Surface Go Signature Type Cover<sup>Error! Bookmark not defined.</sup> for fast, fluid typing using a mechanical keyset and backlit keys. While in the office, you can connect Surface Go 4 with Surface Dock<sup>Error! Bookmark not defined.</sup> to a 4K monitor to get even more done.
- **Maximizing security on the field and in the office.** Give IT peace of mind knowing that your company and customer data are safe and secured with a Windows 11 Secured-core PC. Save time and money with modern device management, replaceable hardware, built-in cloud-powered security, and multiple methods of highly secure passwordless authentication with Windows Hello.

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<sup>1</sup> Sold separately.

<sup>2</sup> Sold separately.

## Technical Specifications

<b>Processor</b>	Intel® Processor N200
<b>Graphics</b>	Intel® UHD Graphics
<b>Memory and storage<sup>1</sup></b>	<b>Memory options:</b> <ul style="list-style-type: none"><li>• 8GB LPDDR5 RAM</li></ul> <b>Storage options:</b> <ul style="list-style-type: none"><li>• UFS Drive: 64GB, 128GB, 256GB</li></ul>
<b>Display</b>	<ul style="list-style-type: none"><li>• Touchscreen: 10.5" PixelSense™ Display</li><li>• Resolution: 1920 x 1280 (220 PPI)</li><li>• Aspect ratio: 3:2</li><li>• Contrast ratio: 1500:1</li><li>• Color profile: sRGB and Enhanced</li><li>• Individually color-calibrated display</li><li>• Touch: 10-point multi-touch</li><li>• Corning® Gorilla® Glass 3</li><li>• Brightness: 350 nits (typical)</li></ul>
<b>Size and Weight<sup>2</sup></b>	<ul style="list-style-type: none"><li>• Length: 9.65 inch (245 mm)</li><li>• Width: 6.9 inch (175 mm)</li><li>• Height: 0.33 inch (8.3 mm)</li><li>• Weight<sup>3</sup>: 1.15 lbs (521g)</li></ul>
<b>Battery Life<sup>4</sup></b>	Up to 12.5 hours of typical device usage
<b>Security</b>	<ul style="list-style-type: none"><li>• Hardware TPM 2.0 chip for enterprise-grade security and BitLocker support</li><li>• Enterprise-grade protection with Windows Hello face sign-in</li><li>• Windows 11 Secured-core PC</li></ul>
<b>Cameras</b>	<ul style="list-style-type: none"><li>• 1080p Full HD front-facing camera</li><li>• 8 MP 1080p Full HD rear-facing camera</li><li>• Windows Hello face authentication camera</li></ul>
<b>Audio</b>	<ul style="list-style-type: none"><li>• Dual far-field Studio Mics with Voice Clarity<sup>5</sup></li><li>• 2 W stereo speakers with Dolby® Audio™ Premium</li></ul>
<b>Ports</b>	<ul style="list-style-type: none"><li>• USB-C® 3.1 (data, DisplayPort and charging)</li><li>• MicroSDXC card reader</li><li>• 3.5 mm headphone jack</li><li>• Surface Type Cover port</li><li>• Surface Connect port</li></ul>
<b>Network and connectivity</b>	<ul style="list-style-type: none"><li>• Wi-Fi 6: 802.11ax compatible</li><li>• Bluetooth® Wireless 5.1 technology</li></ul>
<b>Pen &amp; accessories compatibility</b>	<b>Pen Compatibility:</b> <ul style="list-style-type: none"><li>• Designed for Surface Pen, Microsoft Classroom Pen 2, Microsoft Business Pen<sup>6</sup></li><li>• Integrated magnetic storage with Surface Pen<sup>6</sup></li><li>• Supports Microsoft Pen Protocol (MPP)</li></ul>

	<p><b>Keyboard compatibility:</b></p> <ul style="list-style-type: none"> <li>• Surface Go Signature Type Cover</li> <li>• Surface Go Type Cover</li> </ul>
<b>Software</b>	<ul style="list-style-type: none"> <li>• Windows 11 Pro or Windows 10 Pro</li> <li>• Preloaded Microsoft 365 Apps<sup>7</sup></li> <li>• Microsoft 365 Business Standard, Microsoft 365 Business Premium, or Microsoft 365 Apps 30-day trial<sup>8</sup></li> </ul>
<b>Accessibility</b>	<ul style="list-style-type: none"> <li>• Compatible with Surface Adaptive Kit<sup>9</sup></li> <li>• Compatible with Microsoft Adaptive Accessories</li> <li>• Includes Windows Accessibility Feature – Learn More <a href="#">Accessibility Features   Microsoft Accessibility</a></li> <li>• Discover more Microsoft Accessible Devices &amp; Products - <a href="#">Accessible Devices &amp; Products for PC &amp; Gaming   Assistive Tech Accessories - Microsoft Store</a></li> </ul>
<b>Sustainability</b>	<ul style="list-style-type: none"> <li>• <a href="#">Sustainable Products &amp; Solutions   Microsoft CSR</a></li> </ul>
<b>Serviceability<sup>10</sup></b>	<p>Replaceable components include:</p> <ul style="list-style-type: none"> <li>• Display</li> <li>• Battery and back cover</li> <li>• Kickstand</li> <li>• Hinge</li> <li>• Motherboard</li> <li>• MicroSDXC card reader</li> <li>• Type Cover connector</li> <li>• Front camera</li> <li>• Rear camera</li> <li>• Windows Hello camera</li> <li>• Speakers</li> </ul>
<b>Exterior</b>	<ul style="list-style-type: none"> <li>• Casing: Magnesium</li> <li>• Colors: Platinum</li> <li>• Physical Buttons: Volume, Power</li> </ul>
<b>Kickstand</b>	<ul style="list-style-type: none"> <li>• Kickstand with 165 degrees full friction hinge</li> </ul>
<b>Sensors</b>	<ul style="list-style-type: none"> <li>• Ambient light sensor</li> <li>• Accelerometer</li> <li>• Gyroscope</li> <li>• Magnetometer</li> <li>• NFC</li> </ul>
<b>What's in the box</b>	<ul style="list-style-type: none"> <li>• Surface Go 4</li> <li>• 24W Power Supply</li> <li>• Quick Start Guide</li> <li>• Safety and warranty documents</li> </ul>
<b>Warranty<sup>11</sup></b>	<p>1-year limited hardware warranty</p>

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<sup>1</sup> System software uses significant storage space. Available storage is subject to change based on system software updates and apps usage. 1GB = 1 billion bytes. 1TB = 1,000 GB. See [Surface.com/Storage](https://Surface.com/Storage) for more details.

<sup>2</sup> Might vary depending on manufacturing processes.

<sup>3</sup> Weight not including Type Cover

<sup>4</sup> Testing conducted by Microsoft in May 2023 using preproduction Windows 11 software and preproduction Surface Surface Go 4 Intel® Processor N200, 128 GB, 8 GB RAM devices. Testing consisted of full battery discharge with a mixture of active use and modern standby. The active use portion consists of (1) a web browsing test accessing eight popular websites over multiple open tabs, (2) a productivity test utilizing Microsoft Word, PowerPoint, Excel, OneNote and Outlook, and (3) a portion of time with the device in use with idle applications. All settings were default except screen brightness was set to 150 nits with Auto-Brightness and Adaptive Color disabled. Wi-Fi was connected to a network. Tested with Windows 11 Version 10.0.22621.1485 (22H2). Battery life varies significantly with settings, usage, and other factors.

<sup>5</sup> Voice Clarity requires Windows 11 and is available in apps which use integrated device microphones and use certain Windows audio processing modes.

<sup>6</sup> Sold separately.

<sup>7</sup> Requires license or subscription (sold separately) to activate and use.

<sup>8</sup> Activation required. If your device is managed by your organization's IT department, contact your IT administrator for activation. After 30 days, you will be charged the applicable monthly or annual subscription fee. Credit card required. Cancel any time to stop future charges. See <https://aka.ms/m365businesstrialinfo>. Japan versions are pre-installed and not a trial. Call out in OS.

<sup>9</sup> Keycap labels can fit on the keys on the Surface Go Type Cover and Surface Laptop Go, but will require a more precise application due to the key size.

<sup>10</sup> Customer Replaceable Units (CRUs) are components available for purchase through your Surface Commercial Authorized Device Reseller. Components can be replaced on-site by a skilled technician following Microsoft's [Service Guide](#). Opening and/or repairing your device can present electric shock, fire and personal injury risks and other hazards. Use caution if undertaking do-it-yourself repairs. Device damage caused during repair will not be covered under Microsoft's Hardware Warranty or protection plans. Availability of replaceable components and service options may vary by market and/or at initial product launch.

<sup>11</sup> Microsoft's Limited Warranty is in addition to your consumer law rights.